



Co-production network meeting notes 9th April 2024

What words mean...

Words that were explained on our **Jargon Buster** will be explained in **bold** in the blue box at the end of the notes.

Who attended?

Ann (chairing), Zhora (Chairing), Marcia, Vicky, Bernadette, Kevin, Sally, Karen, Bestina, Diana, Kavya, Kilele, Marc, Joycelyn, Sue, Vickie, Shahnaz P, Diana, Remi, Mike, Dolly, Tomori, Shanaz H.

Apologies:

Natasha, Shahanaz, Jane

Introduction:

Kevin

1. Single Homelessness Pathway

Diana Balsam, Adult Social Care Commissioner for Slough Borough Council, presented the single homeless pathway as follows.

- Single homeless review is part of the strategic commissioning transformation programme to review housing related support services. The review findings established shortfalls in service for single homeless people who are not part of a family in Slough.
- The aim is to identify services and available resources from statutory and non-statutory and establish how.
- Different organisation, departments and teams work together to support people who homeless effectively.
- Work together to understand people's needs and how homelessness impacts people.
- Learn best practice from other local authorities and provide solution.

Homeless Link, who are expert in providing homelessness services, has been chosen as a provider for this project and will provide more information and recommendations to help Slough Borough Council plan future accommodation services. ([More information about Homeless Link](#))

The key part in this project is to;

- Understanding the needs of people who are single homeless.
- Working with people with experience of being homeless to share their views and insight of the impact of being single homeless.
- Provide a report and recommendations.

Members of the coproduction network asked the following questions.

Question: Why do people become homeless?

Response

- People become homeless for various reasons depending on their vulnerability. It could be caused by mental health, family bereavement or loss of income.

Question: What is single homeless mean?

Response

- Single homeless means adults who are not part of a family, they are alone without accommodation or in unstable accommodation.

Question: What are the numbers of people who are single and homeless in Slough?

Response

- We are not aware of the actual number of people who are homeless, but the 2023 GP survey suggest that there are 331 people who homeless.

Question: What is the policy for single homeless?

Response

- The housing policy and housing strategy is under review which when completed will inform the future policy and strategy for housing services.

Question: Why target single homeless?

Response

- We have obtained a small funding so are focusing on singles first whilst working with the provider who are expert in the field to understand the bigger homelessness picture.

Recommendation

- Members of the coproduction network recommended working together with relevant housing officers.
- Use housing request case load as evidence to understand people's housing needs.

Action

- Marc to request corporate leadership team (CLT) to nominate housing officer to support housing projects with coproduction network.

2. Carer's Week Updates

Remi Gogna Carers Support and Development Officer provided the following updates for carers week preparations.

- The carers week will start on 10th – 16th June. It is a week to give unpaid carers much needed break from their caring duties for their loved ones. To launch the carers week, we have organised an event on the 10th of June at Ditton Manor hotel. The event will feature pamper sessions, magician, food, and music to entertain carers.
- There will be other events across the week with all the carers groups.

Suggestion

Consider advertising the event on Eventbrite to reach more people.

3. Behaviour and Lifestyle Support Services

Kavya Mohire Public Health Behaviour officer at Slough borough council presented to the coproduction network about the recommissioning of behaviour and lifestyle support services with focus on prevention and enhancing wellbeing.

We are asking the coproduction network for volunteer to be on a focus group.

- To review and plan wellness service focussing on addressing current health issues together.
- [Complete a wellness survey](#) and provide feedback tow help the design of service.

Regular updates on the development and progress of the project will be provided.

4. Co-production Week Updates

Sally Kitson Partnership Manager provided the following updates for the National Coproduction week celebration:

- Preparation for the Coproduction celebration is underway, flyer is being circulated. Programme will soon be finalised.

Training for volunteers is ongoing, the next training session will be about communication. We ask volunteer to attend these training in person at the Observatory House.

Next meeting: 11th June online

What words mean...

Jargon terminology or language which is complicated or difficult to understand.