

Winter Maintenance Plan

2024/25



Introduction

This document sets out the council's plan for dealing with issues arising from cold weather in the winter season. It sets out:

- the methods employed to alleviate and mitigate winter conditions on the roads in Slough;
- the standards of service we aim to provide;
- the chain of responsibility;
- the procedures to ensure effective response.

The document is updated annually to take into account changes to legislation, public demand and highway conditions generally.

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1. Policy statement

Slough Borough Council's Highways and Transport Section provides a winter service in order to facilitate a safer travelling environment for all highway users and to minimize disruption to road users especially where this may have a negative economic impact.

The 'highway' denotes the network of roads, footpaths and cycleways across the Borough that fall within the responsibility of the highway authority.

Given the scale of financial and other resources involved in delivering the winter service it is not practically possible either to:

- Provide the service on all parts of the network
- or
- Ensure running surfaces are kept free of ice or snow at all times, even on the treated parts of the network.

1.1 Winter maintenance activities

The winter service is available throughout the year but is put on standby from the first week of November to the last week of March.

1.2 Pre-salting

Salt is spread on the highway following warnings of low temperatures. The purpose of the salt is to reduce the likelihood of ice forming on the road.

The council does not have the resources to treat all roads in the Borough. Selected roads have been classified 'primary' or 'secondary'. Primary route roads are treated within 4 hours of being notified of potentially hazardous conditions. Secondary route roads are treated during particularly severe or hazardous conditions, at the discretion of the winter service manager.

Note that no footways or off road cycleways are pre-salted ordinarily. However during prolonged periods of severe weather consideration will be given where resources allow.

The roads included are shown in Appendices E & F of the winter maintenance plan.

The weather forecasting service is described in section 7 of the winter maintenance plan.

1.3 Snow clearance

Where snow settles on the highway the council will endeavour to clear it and make the highway passable. Roads will be cleared in priority order as stated in section 11 of the winter maintenance plan.

Footways and cycleways will only be treated to clear a build up of snow or during prolonged periods of very cold weather. Footways and cycleways will be treated as shown in Appendix I of the winter service plan.

1.4 Legal responsibilities

There are a number of external drivers for change in how winter service is delivered in future and some of these include:

New Legislation (2003)

Requirement for Asset Management Plans

Traffic Management Act 2004

Road Death Investigation Manual

Walking Plans

Results of National salt spreading trials

Improved technology

Changing weather patterns

In England and Wales Section 41 Highways Act 1980 was inserted on 31 October 2003 by Section 111 of the Railways and Transport Act 2003. This legislation makes it clear that Local Authorities have a legal duty to ensure, so far as reasonably practical, that safe passage along a highway is not endangered by snow or ice. This is not an absolute duty, bearing in mind the qualification of 'reasonable practicability', but it does effectively overturn previous legal precedence, but not with retrospective effect.

On the 18 September 2013 the UK Roads Board issued an updated Appendix H, (winter service policy guidance) to the Well-Maintained Highways Code of Practice for Highways Management. The Appendix H suggests that Highways Authorities and other winter service providers review their policies against the context of the Appendix H. Whilst we are still waiting for the release of the new codes, Slough Borough Council has revised the existing Winter Maintenance Plan against the Context of the Appendix.

1.5 Motorways/trunk roads

Motorways and Trunk roads are the responsibility of Highways England's Area 3 and 5 consultants. The Department for Transport (DfT) is the Highway Authority for Motorways and Trunk roads and Highways England acts for the Department in this respect. Details of consultants responsible for the operational maintenance of motorways and trunk roads within Slough are:

Area 3 - Keir Group Plc

Area 5 - Connect Plus Services

2. Road hierarchy

2.1 The road hierarchy system within Slough is defined in Appendix H: Well-Maintained Highways as follows.

Cat	Hierarchy description	Type of road general description	Detailed description
1	Motorway	Limited access motorway regulations apply	Routes for fast moving long distance traffic. Fully grade separated and restrictions on use
2	Strategic Route	Trunk and some Principal "A" roads between Primary Destinations	Routes for fast moving long distance traffic with little frontage access or pedestrian traffic. Speed limits are usually in excess of 40 mph and there are few junctions. Pedestrian crossings are either segregated or controlled and parked vehicles are generally prohibited
3a	Main Distributor	Major Urban Network and Inter-Primary Links. Short - medium distance Traffic	Routes between Strategic Routes and linking urban centres to the strategic network with limited frontage access. In urban areas speed limits are usually 40 mph or less, parking is restricted at peak times and there are positive measures for pedestrian safety
3b	Secondary Distributor	Classified Road (B and C class) and unclassified urban bus routes carrying local traffic with frontage access and frequent junctions	In rural areas these roads link the larger villages and HGV generators to the Strategic and Main Distributor Network. In built up areas these roads have 30 mph speed limits and very high levels of pedestrian activity with some crossing facilities including zebra crossings. On street parking is generally unrestricted except for safety reasons
4a	Link Road	Roads linking between the Main and Secondary Distributor Network with frontage access and frequent junctions	In rural areas these roads link the smaller villages to the distributor roads. They are of varying width and not always capable of carrying two way traffic. In urban areas they are residential or industrial inter-connecting roads with 30 mph speed limits random pedestrian movements and uncontrolled parking
4b	Local Access Road	Roads serving limited numbers of properties carrying only access traffic	In rural areas these roads serve small settlements and provide access to individual properties and land. They are often only single lane width and unsuitable for HGV. In urban areas they are often residential loop roads or cul de sacs

2.2 The Primary salting network comprises of main roads and strategic bus routes within the Borough of Slough. The route includes approaches to emergency services base stations and hospitals. The treatment of structures and gradients as detailed in Appendix H on this route will be increased to a double pre-salt, e.g. a 10g/m² spread rate will be 20g/m². The total length of the Primary salting network is 135.2 km.

Slough Borough Council will ensure that the primary salting route is gritted and should be considered as our **Minimum Gritting Network**.

- 2.3 The Secondary salting network comprises of busy roads, accesses to schools and secondary bus routes within the borough of Slough. The treatment of structures and gradients as detailed in Appendix H on this route will be increased to a double presalt, e.g. a 10g/m² spread rate will be 20g/m². The total length of the Secondary salting network is 30.1 km.
- 2.4 The primary pre-salting network is broken down into two salting routes. These routes are designed by the contractor to give a maximum treatment time of 2.5-3.0 hours. It should be noted that the response time at any time of night or day is one hour.
- 2.5 Performance of the contractors in relation to response and treatment times is monitored to ensure satisfactory service delivery and contract compliance, where appropriate.
- 2.6 Arrangements have been made with adjoining authorities to treat lengths of road beyond the Borough boundaries and vice versa, in order to make salting of complex junctions and bridges at boundaries more efficient.
- 2.7 Footways are also categorised as follows:

Cat	Category name	Brief description
1	Primary Walking Route	Busy urban shopping and business areas, and main pedestrian routes linking interchanges between different modes of transport, such as railways and underground stations and bus stops etc
2	Secondary Walking Route	Medium usage routes through local areas feeding into primary routes, local shopping centres, large schools and industrial centres etc
3	Link Footway	Linking local access footways through urban areas and busy rural footways
4	Local Access Footway	Footways associated with low usage, short estate roads to the main routes and cul de sacs

Whilst footways/cycleways are not normally pre-salted, they are cleared of snow in town centres/shopping areas as detailed in Appendix I and outside schools as detailed in Appendix L when the need arises. Consideration will be given to the need to pre-salt additional footways and cycleways during prolonged periods of severe weather.

- 2.8 The Winter Service Duty Manager holds the details of the:
- Primary salting network
 - Secondary salting network
 - Gradients and Structures
 - Shopping areas
 - Emergency service bases
 - Schools
 - Salt bin locations
 - Motorways and Trunk Roads
- 2.9 The treatment of the motorway and trunk road routes is to be completed within 2 hours by contractors instructed by the Highways England Area 3 and Area 5 Agents. The M4 is the responsibility of the Highway England Area 3 consultant Keir Group Plc. M4 east of Junction 5 is the responsibility of the Highways England Area 5 Consultant Connect Plus Services.

3. Client/contractor relationship

- 3.1 The term contract for highway works in Slough includes providing Winter Service operations. The term contractor is Slough Amey.
- 3.2 There are two Primary salting routes, Slough West and Slough East. There are also two Secondary routes, Slough West and Slough East. All are treated by Slough Borough Council's term contractor. The routes are shown in Appendix E and detailed in Appendix F.
- 3.3 The following table indicates how the principal winter service responsibilities are split.

Preparation of Service Plan	Slough Borough Council
Road hierarchy priorities	Slough Borough Council
Salt purchase	Contractor
Routing (salting and snow clearance)	Contractors with guidance from Slough Borough Council
Vehicles/plant	Owned and maintained by contractors
Decision making	Slough Borough Council duty staff
Day-to-Day operations	Mainly contractors with central co-ordination by Slough Borough Council staff
Manning levels	As defined in contract
Performance monitoring	Slough Borough Council
Approval to commence operations in extreme snow conditions	Slough Borough Council

4. Rostering of supervisory and operational staff

- 4.1 Slough Borough Council's team of Duty Officers are rostered to be on standby for the winter period which is generally November to March inclusive. The roster details are detailed in Appendix A.
- 4.2 Outside normal working hours the Duty Officer can be contacted on telephone no. 07934 292895. During normal office hours all winter service enquiries from members of the public should be directed to the Borough on 01753 475111.

Outside of those hours, enquiries should be directed to the Borough's call out facility on 01753 552288. (Officers individual telephone numbers must not be released to members of the public).

When on duty, each officer will make decisions regarding winter service action in the area for which he is responsible. Further information concerning weather forecasts and decision making is provided in sections 7, 8 and 9.

- 4.3 Rosters of all of the contractors' staff involved in winter service are requested during September in preparation for commencement of operations in November.
- 4.4 All operators of salt spreading equipment are in possession of The City and Guilds Institute (scheme 6159) 'Winter Maintenance Operators Qualification'.

5. Plant and vehicles

- 5.1 The contractor owns and maintains all the equipment used for Winter Service operations
- A schedule of plant and vehicles is listed below:
 2 Towed gritters
 2 Snow plough lorry attachments
 1 Mini gritter
 Spreader - YA67 AEM
 Spreader - YA67 AEN
- 5.2 The two towed gritters are fitted with the Exactrak real time vehicle tracking system. This system monitors the location and spread rate of the gritter throughout the duration of its run.
- 5.3 Prior to the operational winter service period the contractor will carry out a 'dry' run of each precautionary salting route and fit and remove snow ploughs to every vehicle.
- 5.4 To be effective, salt must be spread evenly and at rates to suit prevailing weather conditions. Excessive salt spreading is undesirable on both environmental and economic grounds.
- 5.5 To this end, it is therefore essential that the spreading equipment is calibrated annually in accordance with BS 1622.

Calibration of salt spreaders:

- Calibrate spreaders for each salt type to be spread, and is the expected condition for normal operations.
- Minimise any variation in the salt condition from the calibrations condition to avoid re-calibrations.
- Routinely monitor spreaders' performance after calibration.
- Re-calibrate (or review the need to re-calibrate) if significant changes in performance, salt type or salt conditions.
- Routinely calibrate spreaders, and following any maintenance or incident that may affect spreaders performance.
- Calibrations records are retained by the contractor in accordance with the authority's policies.

Salt

10g/m² for normal presalting and 20g/m² for more severe conditions.

Safecote

7g/m² for normal presalting and 14g/m² for more severe conditions.

NB: Contractors to ensure vehicles are re-calibrated for swap over to Safecote when being used.

- 5.6 For some sites where the standard gritter can't operate a mini gritter is used. Such sites include underneath low bridges and carriageways with width restrictions.

6. Operational communications

- 6.1 All winter service vehicles are in radio/mobile phone contact with a base station in order that instructions can be passed and current information relayed back from the vehicles.
- 6.2 The contractors undertaking winter service are required to provide the Winter Service Duty Manager with a list of the radio systems/phone numbers that are to be used prior to the commencement of winter service operations and no later than 1st November.

7. Weather forecasts

7.1 During the winter period, West Berkshire Council will use the ‘RoadMaster’ forecasting service provided by MeteoGroup, from their UK HQ in Victoria London. The information received each day includes the following:

- (i) Detailed 24-hour forecast
- (ii) Evening update forecast
- (iii) Site specific temperature graphs (three sites)
- (iv) Early morning summary and preliminary forecast
- (iv) 2-5 day forecast

The 24-hour forecast is received at 13.00 hours each afternoon. This forecast from MeteoGroup will be on duty until 18.00. The main features of this forecast are as follows:

Readiness colour

This is based on the traffic light system of colours; green, amber or red. The definitions are:

Green No hazard expected.

Amber RSTs below zero but road dry
 RST between 0 and +1°C (inclusive)
 RST > +1°C and < +2°C with low confidence Red

Red RST below zero with hazard (hazard usually being moist/wet road)

(ii) Hazards

This section includes the hazards causing the red or amber readiness colours as well as other weather hazards such as heavy rain, high winds or fog, which could accompany a green readiness colour. A qualifying time will be given for all hazards.

(iii) Minimum temperatures

Minimum air and road temperatures for urban and rural areas are provided.

(iv) Confidence statements

This consists of high, moderate or low confidence for each of the hazards described above, together with a qualifying statement. For example: low confidence regarding extent of showers this evening but high regarding road temperatures falling below zero

(v) 24 hour weather summary

This is a general summary of the forecast for the period from midday to midday.

An example of a typical forecast is shown on the following page.

Before 19.00 hours each evening, a forecast update is issued by MeteoGroup (next shift forecast worker) and can be viewed by the Duty Officer at home on a portable laptop computer. If this forecast worsens significantly MeteoGroup will call the Duty Officer. If further information is required, the Duty Officer can make use of the 24 hour consultancy service provided by MeteoGroup - 0845 603 0563.

24 hour summary forecast for Berkshire County Council

Sample forecast for Monday 11/10/2010 12:00 to
Tuesday 12/10/2010 12:00

Headline	RSTS ABOVE ZERO
Confidence	HIGH

General synopsis

This afternoon, it will be dry and bright with long periods of sunshine. Tonight, dry with the chance of some clearer breaks at first, but mist and low cloud will become extensive. Tomorrow morning, dry but with cloudy skies. RSTs above zero throughout the period.

Hazards and temperatures

Berkshire	
Readiness Colour	GREEN
Hoar Frost	N HIGH
Ice	N HIGH
Snow	N HIGH
Snow Level (m)	N/A
Drifting	N HIGH
Heavy Rain	N HIGH
Fog	N HIGH
Freezing Rain	N HIGH
Minimum Air Temp	7.5
Bridgedeck min temp	9.0
Urban Min RST	10.0
Urban RST period < 0	N
Min RST	9.0
RST period < 0	N

Note: The temperatures are rounded down by Meteogroup to the next half degree

Snow summary

None

Wind table

Domains	Mon 11/10 12-18				Mon 11/10 18-00				Tue 12/10 00-06				Tue 12/10 06-12			
	Dir	Avg mph	Exp Gust mph	Ext Gust mph	Dir	Avg mph	Exp Gust mph	Ext Gust mph	Dir	Avg mph	Exp Gust mph	Ext Gust mph	Dir	Avg mph	Exp Gust mph	Ext Gust mph
Slough Borough Council	NE	13	28	31	NE	11	22	25	NE	9	20	23	NE	9	20	24

MeteoGroup UK

Forecaster TIFFANY CURNICK
Produced at 11-10-2010 10:38:39 BST
Issued at 11-10-2010 12:31:12 BST
Telephone 0845 603 0563
Fax 020 7963 7579
Visit RoadMaster at www.roadcast.co.uk

7.2 Thermal mapping and ice prediction

Vaisala Ltd has undertaken thermal mapping across Berkshire, a technique for measuring and analysing the thermal characteristics of road surfaces. It is normally carried out under three different weather conditions, one of which is the extreme condition or night when skies are clear and winds light. The other weather conditions are known as intermediate and damped. Under extreme conditions, the maximum variation in road surface temperature is produced. This together with the coldest absolute temperatures leads to potentially hazardous road conditions. Under such conditions it is most important to be able to accurately predict road surface temperatures.

The information yielded from thermal mapping is used in conjunction with site specific forecasts to predict accurately the minimum temperature of road surfaces across the road network. This allows accurate decisions to be made not only about whether to salt or not but whether to salt only those roads that require treatment.

Thermal mapping has been used to produce data, which allows the pre-salting routes to be analysed objectively and to ensure the optimum location of road surface and atmospheric condition sensors. 9 sensor sites have been installed on the network. Vaisala maintain these weather stations.

Annual calibration checks on sensors are undertaken by Vaisala.

Every hour, information from these sensors is fed automatically into the Central Processing Unit at Vaisala's offices in Birmingham. The parameters recorded are, air temperature, humidity, precipitation, wind speed and direction, road surface condition (wet or dry) and depth temperature. Forecasts are produced by MeteoGroup based on this and other available information. These forecasts when used in conjunction with the thermal mapping data forms one of the most sophisticated ice prediction systems in the U.K.

West Berkshire Council acts as lead authority on behalf of the other Berkshire Unitary Authorities in respect of the co-ordination and procurement of contracts with Vaisala and MeteoGroup Ltd.

All six Berkshire Unitary Authorities have web based access to the ice detection equipment described above.

8. Weather monitoring stations

There are nine dedicated weather monitoring stations in Berkshire. These comprise road surface and atmospheric condition sensors. Every hour, information from these stations is processed automatically by "Vaisala TMI Ltd" whose offices are based in Birmingham. The resulting information is then made available to the Duty Officer via a laptop computer. This, together with information provided by MeteoGroup Ltd is used to determine what action, if any, should be taken.

A technique known as "thermal mapping" was used to optimise the location of the stations. Annual calibration checks on all sensors are undertaken by the appropriate equipment supplier. This is jointly funded by the six Berkshire Unitary Authorities.

The parameters recorded by the sensors include air temperature, humidity, precipitation, wind speed and direction, road surface temperature, surface condition (wet or dry), depth temperature and residual salt levels.

9. Decision making

- 9.1 Decision making is the responsibility of the appropriate Duty Officer. Each day during the winter, the Duty Officer will be on 24 hours standby.

The Duty Officer also has a specific responsibility for liaising directly with the "Open Road" forecaster and for disseminating information to the media as described in Section 12.
- 9.2 Using the forecast data provided the Duty Officer will make their decision regarding presalting as appropriate. To assist with this process, guidance notes are provided together with call out guidelines as shown in Appendices B to D respectively. The Duty Officer also has the responsibility for receiving and taking the appropriate action on information relative to his area of authority.
- 9.3 The Duty Officer's decision will be conveyed to the contractor by mobile telephone and distributed through the Message Board of the MeteoGroup website "roadmaster" as shown in Appendix D.
- 9.4 Refresher training is to be provided where possible for Duty Officers, particularly with regard to technological improvements in forecasting techniques and the ice prediction system.

10. Salt and salt bins

10.1 Rock salt complying with BS3247 is to be supplied by the contractors responsible for winter service operations on the network and will be stored at the contractor's depot.

It is a contractual requirement that the Winter Service Contractors stockpile at the agreed locations and that the salt is in place by the end of October each year.

There is a capacity in the contractor's salt dome to hold 500 tonnes of salt prior to the 2015-16 season commencing. However, the real tonnage will depend on the agreement reached between our contractor and the salt supplier which should not be less than 250 tonnes. Once this is used the contractors may swap to "Safecote" in agreement with the council.

Main benefits of using safecote are:

- Volume saving of around 30%
- reduction in corrosion by up to 82%
- reduction in freeze-thaw carriageway damage
- reduction in the use of de-icing salts and liquid chlorides
- reduced environmental impact
- improved target spreading
- improved road surface retention
- 2nd phase reactivation
- removal of gritter wash down
- no need for capital investment
- immediate payback
- can be used to treat salt, mix with brines for pre-wet or brines for neat liquid application

10.2. It is the responsibility of the contractor to maintain adequate salt stocks for them to meet the terms of the contract.

10.3. The councils contractor can use Highways England's salt stock in an emergency based on pre-agreed arrangements.

10.4. Salt bins are provided and maintained/filled throughout the Borough as shown in Appendix K.

The criteria for provision of salt bins which was proposed at the former Berkshire County Councils Waste Disposal Sub Committee meeting held on 8 May 1991 (now followed by Slough Borough Council) is as follows:

- (i) The bin should not be sited on a primary salting route unless it is intended for use on an adjoining road which is not on the route.
- (ii) The bin should only be sited where there is a steep and/or hazardous gradient, and where there are occupied buildings nearby.
- (iii) If it is possible for a lorry to gain access in order to install a bin and fill it with salt, then locations near subways or footbridges are acceptable.
- (iv) In cases of special needs.

11. Snow clearing

- 11.1 When conditions are such that snow clearing becomes necessary, instructions will be given to the contractor to commence snow clearing operations. It is anticipated that some notice, albeit only a few hours, is usually given by the forecaster and so it is essential that snow ploughs are fitted without delay.
- 11.2 Snow clearing routes are provided by the council and the contractor will patrol the routes until such time as directed by the Winter Service Duty Manager or his nominated representative. The highway network is cleared in descending order of priority, concentrating firstly on the clearance of Category 1 roads followed by other roads in accordance with the Borough's agreed policy. The contractors are provided with snow ploughing routes for:
- ☒ Primary routes
 - ☒ Secondary routes
- The primary road snow clearing routes are the priority presalting routes divided into two with the more important roads cleared first.
- The secondary road snow clearing routes are the secondary salting route divided geographically into two so as to reduce travel distances in order to clear areas efficiently and as soon as possible.
- The Duty Officer and contractor holds the plans showing the above routes.
- Once these routes are cleared consideration will be given to the clearance of the remaining roads on the network.
- 11.3 Should conditions dictate then the decision to enlist sub-contractors will be made by the Borough, although day-to-day operational responsibility will be that of the Duty Officer.
- 11.4 If severe snow conditions or prolonged icy conditions occur, the Borough's Emergency Planning Room (EPR) may be opened and manned until conditions abate. During this time, all incoming calls relating to winter service operations will be directed to the EPR.
- 11.5 Clearance of snow from Motorways is the responsibility of Highways England and its consultants.

12. Media communications

- 12.1 Liaison with the news media, particularly the local radio stations, BBC Radio Berkshire, Asian Star and Time106.6 FM, and the two local newspapers, Slough Express and Observer is of the utmost importance and will be maintained during periods of snowfall. This contact will be directed through the council's Communications Office.
- 12.3 It is also desirable that communications with the local police force are maintained. Communications are issued to the Thames Valley Police Headquarters at Kidlington for onward transmission to local stations at Slough. Additional information will also be provided as appropriate to the motoring organisations, particularly during periods of snow clearance when it is essential that the travelling public are advised of current road conditions and cleared routes.
- 12.4 Information on the Motorways and Trunk roads will be passed to the Duty Officer by the Highways England consultants for onward transmission to the media as outlined above.

13. Budgets

- 13.1 The budget for winter service allows for the following:
- i) Maintenance, repair and calibration of equipment
 - ii) Maintenance of communication and ice prediction equipment
 - iii) Fixed costs of standby arrangements
 - iv) An average of 50 precautionary salting runs on the Primary network
 - v) Weather forecasts and ice prediction service
 - vi) An average of 4 salting runs on the Secondary network
- 13.2 It should be noted that whilst snow clearing operations will be undertaken in accordance with the Winter Service Plan and as instructed by the Duty Officer, there is no budget for this work. However, a report will be prepared and submitted to the Director of Regeneration, Housing and Resources as soon as possible after snow clearing has been completed in order for any necessary budgetary adjustments to be agreed which could include suspension or cancellation of other works.

14. Circulation list - by email only

14.1 Adjoining/Neighbouring Authorities

[Buckinghamshire County Council](#)
Simon Dudley - Tel: 01296 383419
Mob: 07885 320939
t-sdudley@bucksc.org

[Royal Borough of Windsor and Maidenhead](#)
Vikki Roberts - Tel: 01628 796145
vikki.roberts@rbwm.gov.uk

[West Berkshire Council](#)
Melvin May - Tel: 01635 519873
melvin.may@westberks.gov.uk
Andrew Reynolds - Tel: 01635 519076
andrew.reynolds@westberks.gov.uk

[Bracknell Forest Council](#)
Andy John - Tel: 01344 351391
andy.john@bracknell-forest.gov.uk
Jim Naylor - Tel: 01344 351174
jim.naylor@bracknell-forest.gov.uk

[Reading Borough Council](#)
Steven Charlton - Tel: 0118 9374184
steven.charlton@reading.gov.uk

[London Borough of Hillingdon](#)
Dalton Cenac - Tel: 01895 277557
dalton.cenac@hillingsdon.gov.uk

[Transport for London](#)
Astra Brown - Tel: 0203 0541007
astra.brown@tfl.gov.uk

[Highways England](#)
John Henderson - Tel: 01306 8184861
Mob: 07766 363353
john.henderson@highways.gsi.gov.uk

[Area 3 Keir Group Plc](#)
roadspace.area3@keirgroupplc.com
Network Control Centre - Tel: 0845 6034466

[Area 5 - Connect Plus Services](#)
Network Operations Centre/Richard Keeffe -
Tel: 0203 3868900
roadspace@connectplum25.co.uk

[BAA Authorities - Heathrow](#)
Craig Oxby - Tel: 07713 076965
craig-oxby@heathrow.com

14.2 Emergency Services

Thames Valley Police

Dave Edmond - Tel: 01865 854581
Mob: 07974 787402
david.edmond@thamesvalley.pnn.police.uk

Royal Berkshire Fire and Rescue - Reading

John Ellis - Tel: 01189 9384473 ellisj@rbfrs.co.uk
Julian Tubb - Tel: 01189 9384538
tubbj@rbfrs.co.uk
roadclosures@rbfrs.co.uk

South Central Ambulance Service

Mark Begley - Mob: 07881 805708
mark.begley@scas.nhs.uk

NHS

Allison Rees - Mob: 07775 518380
Allison.rees@berkshire.nhs.uk
Lis-Darnley Hughes - Mob: 07825 385580
lis.darnley-hughes@berkshire.nhs.uk

14.3 Media Organisations

BBC Radio Berkshire

Tel: 01189 464200
radio.berkshire.news@bbc.co.uk

Asian Star

Tel: 01753 362362 info@asianstar1016.co.uk
rayc@asianstar1016.co.uk

Time FM

news@time1066.com

14.4 Transport/Motoring Organisations

RAC Motoring Services

Tel: 01922 437000

Automobile Association

Tel: 01256 491538
mark.kent@theaa.com

First Group Buses

Alison Dunlop - Tel: 01753 219734
alison.j.dunlop@firstgroup.com
Robert Sanderson - Tel: 01753 219734
Mob: 07989 386580
robert.sanderson@firstgroup.com

TfL Buses

Dave West - Tel: 01895 811953
dave.west@TfL.gov.uk
dartford.roadspace@connectplum25.co.uk

14.5 Slough Borough Council Officers

Head of Neighbourhood Services

John Griffiths - Tel: 01753 875436
john.griffiths@slough.gov.uk

Director of Regeneration

Richard West - Tel: 01753 875653/875844
Mob: 07795 450753
richard.west@slough.gov.uk

Education

Tony Madden - Tel: 01753 875739
tony.madden@slough.gov.uk

Associate Director Operations, Place

Savio DeCruz - Tel: 01753 875640
Mob: 07768 891783
savio.decruz@slough.gov.uk

Parking Enforcement Manager

Kam Hothi - Tel: 01753 787899
kam.hothi@slough.gov.uk

Highways - Team Leaders

Kam Hothi - Tel: 01753 875663
Highways@slough.gov.uk

Communications Manager

Kate Pratt - Tel: 01753 875088
kate.pratt@slough.gov.uk

Business Continuity and Response Manager

Dean Trussler - Tel: 01753 875131
dean.trussler@slough.gov.uk

CCTV and Careline Centre Manager

Peter Webster - Tel: 01753 875064
peter.webster@slough.gov.uk
cctvteam@slough.gov.uk

14.6 Slough DSO

Service Lead Environmental Services

Jason Holtom - Tel: 01753 475111
jason.holtom@slough.gov.uk

Interim Highways Manager DSO

Keith Boden - Tel: 07944 297196
keith.boden@slough.gov.uk

15. References

- i) Highway Maintenance: A code of good practice - Winter Maintenance Supplement 1991.
- ii) Highways Act 1980.
- iii) Railways and Transport Safety Act 2003.
- iv) Appendix H: Well-Maintained Highways.
- v) Department of Transport Winter Maintenance of Motorways and other Trunks Roads statement of service and code of practice.
- vi) BS 1622: 1989 Specification for spreaders for Winter Maintenance.
- vii) Audit Commission - Improving Highway Maintenance.
- viii) 'Safecote' website at <http://www.safecote.com/>

Appendices

16. Appendix A

Duty officers roster

Wk no	Commencing	Duty Officer
27	Monday 21.10.24	Gurdip Bahia
28	Monday 28.10.24	Gurdip Bahia
29	Monday 04.11.24	Gurdip Bahia
30	Monday 11.11.24	Gurdip Bahia
31	Monday 18.11.24	Gurdip Bahia
32	Monday 25.11.24	Gurdip Bahia
33	Monday 02.12.24	Gurdip Bahia
34	Monday 09.12.24	Gurdip Bahia
35	Monday 16.12.24	Gurdip Bahia
36	Monday 23.12.24	Gurdip Bahia
37	Monday 30.12.24	Gurdip Bahia
38	Monday 06.01.25	Gurdip Bahia
39	Monday 13.01.25	Gurdip Bahia
40	Monday 20.01.25	Gurdip Bahia
41	Monday 27.01.25	Gurdip Bahia
42	Monday 03.02.25	Gurdip Bahia
43	Monday 10.02.25	Gurdip Bahia
44	Monday 17.02.25	Gurdip Bahia
45	Monday 24.02.25	Gurdip Bahia
46	Monday 03.03.25	Gurdip Bahia
47	Monday 10.03.25	Gurdip Bahia
48	Monday 17.03.25	Gurdip Bahia
49	Monday 24.03.25	Gurdip Bahia

Contact details

SBC Winter Service Duty Manager: Kam Hothi
 Email: kam.hothi@slough.gov.uk
 SBC Duty Officer: 07934 292895
 SBC DSO Manager: 07944 297196
 Slough DSO Duty Officer: 07925 896527
 Vaisala Technical Support: 01216 831269
 Vaisala website: <http://birice.vaisala.com/IceNet/logOut.do>
 MeteoGroup Technical Support: 0845 6030563
 MeteoGroup website: www.roadmaster.co.uk

16. Appendix B

Guidance notes for duty officers

1. Forecast information

- i) At approximately 1530 hrs download all data from Birmingham and inspect 24 hour forecast, graph and appropriate maps (it is likely that your decision will be made at this time). If it is not possible to make a decision at 1530 the contractor must be advised at this time that he is to wait for a decision following the evening update.
- ii) At approximately 1930 hrs download all data from Birmingham and inspect forecast graph and text for any updated information. The forecast graph will continue to have actual road surface temperatures plotted every hour until midday the following day. This information can be obtained at any time by downloading from Birmingham. If a decision still cannot be made it may be necessary to consult the forecaster at the London Weather Centre.
- iii) It is the responsibility of each Duty Officer to advise, if necessary, the Highways England consultants of his decision regarding precautionary salting as soon as is practicable after the decision has been made.
- iv) It is the responsibility of each Duty Officer to record all action taken on the justification forms and file for future reference.

2. Communications

- i) If the Duty Officer needs to communicate with the Winter Service Duty Manager or Highways England consultants (or vice versa), then contact should initially be made by telephone, if during the day or evening.
- ii) Duty Officers and the Winter Service Duty Manager should keep each other aware of their movements if they are likely to be away from their home telephone for any length of time, particularly if they wish to be contacted on an alternative number.
- iii) The Duty Officer will also be responsible for sending information to the Police, local radio stations and neighbouring authorities informing them of the decision made concerning precautionary salting.

3. Role of the winter service duty manager

The Winter Service Duty Manager will be available to give advice to the Duty Officer when required.

16. Appendix C

Call out guidelines

Forecast road conditions

1. Road Surface Dry
2. Wet patches due to seepage etc.
3. Road surface wet but may dry
4. Road surface wet
5. Road surface dry but may become wet

Forecast weather

- A. R.S.T. above freezing
(i) + 4* C or above
(ii) above 0*C, below +4*C
- B. R.S.T. at or below 0* C
(i) 0 C to - 3* C
(ii) below - 3* C
- C. B (i) or B (ii) with rain beforehand
- D. Hoar Frost.
- E. Freezing fog
- F. Freezing rain
- G. Snow
(i) light falls up to 30mm
(ii) falls over 30mm

Recommended action

- a) No Precautionary salting.
- b) Partial salt: wet patches, major structures, high ground etc.
- c) Inspection at a time to enable any necessary action to be taken before conditions become critical.
- d) Full pre-salt to be completed before onset of freezing conditions.
- e) Full pre-salt after rain has finished.
- f) Salting crews to remain in Depot awaiting instructions.
- g) Road conditions to be monitored by Duty Officer using ice prediction system.

Road conditions	Forecast									
	A (i)	A(ii)	B (i)	B (ii)	C	D	E	F	G(i)	G(ii)
1	a	a	a	b		d	d		d	df
2	a	g	b	b		d	d		d	df
3	a	g	c	bc	e	d	d		d	df
4	a	g	d	d	e	d	d	df	d	df
5	a	g	g	b		d	d		d	df
Duty officer to determine timing of salting runs and rates of spread depending on forecast details										

The above table is for guidance only

Duty forecaster should be consulted as necessary.

16. Appendix D

Sample decision log

Message Board - New Message | Winter Roadcast

Page 1 of 2



To speak to a MeteoGroup UK forecaster call 0845 603 0563

Forecast Issue
 24 Hours Forecast has been issued within the last hour.
 Updated: Wednesday 27-10-2010 12:58:48

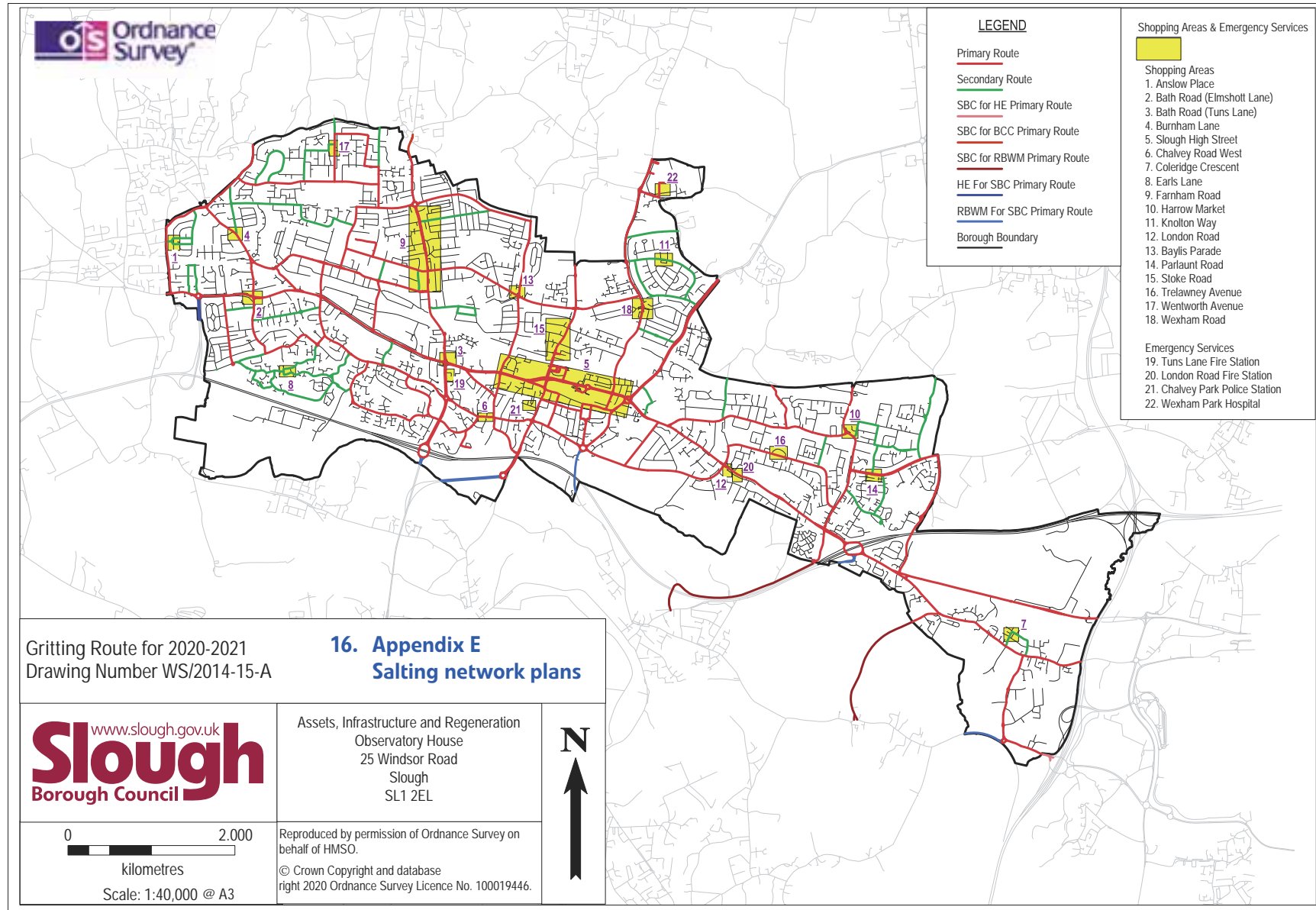
- Home
- Forecast »
- Observations »
- Radar »
- Message Board »
 - Log Action**
 - Archived Actions
- Probabilistic Forecast (EPS) »
- Adverse Weather »
- Maps »
- Satellite »
- Bureau Provider »
- Winter Service Reporting »
- MeteoGroup UK »
- Logout

Home > Message Board > New Post Export to PDF (View) | Export to PDF (Save)

Date	27/10/2010 11:58:48	Author	_____	Instruction Number	_____
Client	Berkshire Consortium	Duty Officer	_____	Contact number	_____
Take action	Yes <input checked="" type="checkbox"/>	<input type="checkbox"/> 1 action <input type="checkbox"/> 2 action <input type="checkbox"/> 3 action <input type="checkbox"/> 4 action <input type="checkbox"/> 5 action			
[1]Action	Dry salt	Domains	_____	Road type	All <input checked="" type="checkbox"/> Route <input type="checkbox"/>
					N/A <input type="checkbox"/> All routes <input type="checkbox"/> Primary routes <input type="checkbox"/>
Start Time	Wed 12 h <input type="checkbox"/> 00 <input type="checkbox"/>	Spread rate	N/A <input type="checkbox"/>	Ploughs Fitted	N/A <input type="checkbox"/>
Comment	_____				
<input type="checkbox"/> Email Only <input type="checkbox"/> Email & Latest Morning <input type="checkbox"/> Email & Latest 24H <input type="checkbox"/> Email & Latest 24H & 2-5D <input type="button" value="Send Action"/>					

Send SMS

Berkshire Consortium	Date: 26-10-2010 14:01:18	Take action: No	Ins No: n/a
Comment: Duty officer: Andrew Reynolds (WBC)		Author: Andrew Reynolds Contact no: 0774 870 4838	
Actual Action: Date:			<input type="button" value="Actual Action"/>



16. Appendix F

Salting routes - primary route west

SUMMARY OF PRIMARY SALTING ROUTES PRIMARY PRESALTING ROUTES 10 – 20 GRAMS ROUTE 27 SLOUGH WEST		
OPP	ROUTE	TIME
Salt	From White Hart Road Depot	00:00:00
Salt	Spackmans Way to High Street Chalvey, turn right.	
Salt	High Street Chalvey to Chalvey Road West, turn right	
Travel	Chalvey Road West to Ragstone Road, turn right.	
Salt	Ragstone Road to Windsor Road, turn left.	
Travel	Windsor Road to Brunel Traffic Lights, turn left.	
Salt	Brunel Traffic Lights to Tuns Lane, turn left	
Salt	Tuns Lane to Copthorne Roundabout, straight through,	00:20:00
Salt	Copthorne RA to M4 Jct 6, U-turn to Copthorne RA, Straight through,	
Salt	Tuns Lane to A4, turn left	
Salt	A4 to St. Andrews Way, turn left	
Salt	St Andrews Way to junction of Mercian Way incl. roundabout, U-turn	
Travel	St Andrews Way to A4, turn left	00:30:00
Salt	A4 to Roundabout to Borough Boundary past Huntercombe Lane N	
Travel	A4 Borough Boundary to Taplow Sainsbury U Turn	
Salt	A4 Borough Boundary to Brunel Traffic Lights, turn left.	00:40:00
Travel	Stoke Road to Elliman Avenue, turn left.	
Salt	Elliman Avenue to Oaklands Drive, straight on.	
Salt	Oaklands Drive to Edinburgh Avenue, straight on.	00:50:00
Salt	Edinburgh Avenue to Stirling Road, turn right.	
Salt	Stirling Road to end, U-turn.	
Salt	Turn right into Edinburgh Avenue to Fairlie Road, turn left.	
Travel	Fairlie Road to Buckingham Avenue, turn left	
Salt	Buckingham Avenue to Leight Road, turn right	
Salt	Leigh Road to Bath Road, turn right	
Travel	Bath Road to Dover Road, turn right	
Salt	Dover Road to Buckingham Avenue, turn left	
Travel	Buckingham Avenue to Burnham Lane Triangle, turn left	
Salt	Burnham Lane Triangle back to Burnham Lane, turn right	
Salt	Burnham Lane to Buckingham Avenue, straight on	
Salt	Buckingham Avenue to Fairlie Road, turn left	
Salt	Fairlie Road to Northborough Road, turn right.	01:00:00
Salt	Northborough Road to Cumberland Avenue, straight on.	
Salt	Cumberland Avenue to Northern Road, straight on.	
Salt	Northern Road to Stoke Poges Lane, turn right.	
Salt	Stoke Poges Lane to A4, turn right.	
Travel	A4 to Farnham Road, turn right	01:10:00
Salt	Farnham Road to Borough Boundary near Arbourvale School	
Travel	Farnham Road from Borough Boundary to Franham Royal (U turn)	
Salt	Farnham Royal Borough Boundary to A4 Three Tuns.	01:20:00
Salt	A4 Three Tuns to Tuns Lane roundabout, U-turn.	
Travel	Tuns Lane roundabout to Buckingham Avenue, turn left.	
Salt	Buckingham Avenue to Burnham Lane.	

Salt	Burnham Lane to Five Points, turn right.	
Salt	Lower Britwell Road to Farnham Lane roundabout, U-turn.	01:30:00
Travel	Lower Britwell Road to Long Furlong Drive, turn left	
Salt	Long Furlong Drive to Long Readings Lane, turn right	
Salt	Long Readings Lane to Northborough Road, turn left	
Travel	Northborough Road to Farnham Road Roundabout, U-turn	
Travel	Northborough Road to Long Readings Lane, turn right	
Salt	Long Readings Lane to Monksfield Way, turn left	
Salt	Monksfield Way to Doddsfield Road, turn right	
Salt	Doddsfield Road to Wentworth Avenue, turn left	
Salt	Wentworth Avenue to Long Furlong Drive, turn right	01:40:00
Travel	Long Furlong Drive to Twist Way, turn left	
Salt	Twist Way to Long Furlong Drive, turn left	
Travel	Long Furlong Drive to Lower Britwell Road, turn left	
Travel	Lower Britwell Road to Priory Road, straight on	
Salt	Priory Road to Huntercombe Lane, turn left.	
Salt	Huntercombe Lane to A4, turn left.	
Travel	A4 to Elmshott Lane, turn right.	
Salt	Elmshott Lane to Lower Cippenham Lane, turn left.	
Salt	Lower Cippenham Lane to Spring Lane (including roundabout)	
Salt	Spring Lane to Cippenham Lane, turn left.	01:50:00
Salt	Cippenham Lane to Bath Road, turn right	
Travel	Bath Road to Leight Road, turn left	
Salt	Leigh Road to Buckingham Avenue, turn left	
Travel	Buckingham Avenue to Dover Road, turn left	
Salt	Dover Road to Bath Road, straight on	
Salt	Cippenham Lane to Spring Lane, straight on.	
Salt	Cippenham Lane to Church Street Chalvey (including roundabout),	
Salt	Church Street to Chalvey Road West.	
Salt	Chalvey Road West to Ledgers Road, turn left.	02:10:00
Salt	Ledgers Road to A4, turn right.	
Travel	A4 to Brunel Traffic Lights, turn right into William Street.	
Travel	William Street to High Street West, turn right.	
Salt	High Street West to A4, turn left.	
Travel	A4 to Montem Lane, turn left.	
Salt	Montem Lane to Ledgers Road, turn left.	
Travel	Ledgers Road to A4, turn left.	02:20:00
Travel	A4 to Tuns Lane, turn left.	
Travel	Tuns Lane to Church Street Chalvey, turn left.	
Travel	Church Street Chalvey to Chalvey High Street, turn right.	
Salt	Chalvey High Street to Keel Drive, straight on.	
Salt	Keel Drive to Cippenham Lane, turn left.	
Travel	Cippenham Lane to Telford Drive, turn left.	
Salt	Telford Drive (incl. Roundabout) to Chalvey Grove, turn left	
Salt	Chalvey Grove to Keel Drive, turn right	02:30:00
Travel	Keel Drive to Spackmans Way, turn right.	
Travel	Spackmans Way to White Hart Road, turn left.	
Travel	White Hart Road to Depot, turn right.	02:40:00
SALT	58.2 KM	
TRAVEL	19.3 KM	

16. Appendix F

Salting routes - secondary route west

SUMMARY OF SECONDARY SALTING ROUTES SECONDARY PRESALTING ROUTES ROUTE 27 SLOUGH WEST		
OPP	ROUTE	TIME
Travel	From White Hart Road Depot	00:00:00
Travel	To High Street Twinches Lane	
Salt	Twinches Lane to Bath Road	
Travel	Bath Road to Cippenham Lane junction of Bowyer Way.	
Salt	Bowyer Way to junction of Elmshott Lane	00:10:00
Travel	Elmshott Lane to Mercian Way.	
Salt	Mercian Way to junction of Moor Furlong, turn left.	
Salt	Moor Furlong to Earls Lane, turn left.	
Salt	Earls Lane to Lower Cippenham Lane roundabout, U-turn.	
Travel	Earls Lane to Streamside.	
Salt	Streamside, including loop, to Richards Way.	
Salt	Richards Way to Cippenham Lane	
Travel	Cippenham Lane to Telford Drive, turn right.	
Travel	Telford Drive to Wood Lane, turn right.	00:20:00
Salt	Wood Lane into Little Chapels Way, turn right.	
Salt	Little Chapels Way to Eltham Avenue, turn right.	
Salt	Eltham Avenue to Richards Way roundabout, U-turn.	
Salt	Eltham Avenue to Moor Furlong, turn left.	
Travel	Moor Furlong to Hunters Way, turn left.	
Salt	Hunters Way to Eltham Avenue, turn left.	
Travel	Eltham Avenue to Moor Furlong, turn left.	
Travel	Moor Furlong to Mercian Way, turn left.	
Salt	Mercian Way to St. Andrew's Way, turn right.	
Travel	St. Andrew's Way to Washington Drive.	
Salt	Washington Drive to Elmshott Lane.	
Travel	Elmshott Lane to A4.	00:30:00
Travel	A4 to Goldsworthy Way.	
Salt	Goldsworthy Way to South and North side.	
Travel	Goldsworthy Way to Huntercombe Lane North junction of Anslow Place.	
Salt	Anslow Place and both legs of Buttermere Avenue.	
Salt	Derwent Drive from Buttermere Avenue to Priory Road.	00:40:00
Travel	Priory Road to Haymill Road.	
Salt	Haymill Road to Burnham Lane.	
Salt	Whittaker Road to Scaffel Road.	
Salt	Scaffel Road to Pevensey Road.	
Salt	Pevensey Road to Chatfield.	00:50:00
Travel	Chatfield to Long Readings Lane.	
Travel	Long Readings Lane to Monksfield Way.	
Salt	Long Readings Lane to Farnham Lane.	
Travel	Farnham Lane to Wentworth Avenue.	
Salt	Wentworth Avenue to Doddsfield Road junction.	
Salt	Rokesby Road to Calbroke Road.	
Salt	Calbroke Road to Long Furlong Drive.	

Travel	Long Furlong Drive to Lunch Hill Lane.	
Salt	Lynch Hill Lane back to Long Furlong Drive.	01:00:00
Travel	Long Furlong Drive to Villiers Road.	
Salt	Villiers Road to Essex Avenue.	
Salt	Essex Avenue to Farnham Road.	01:10:00
Travel	Farnham Road to Buckingham Avenue.	
Travel	Buckingham Avenue to Bestobell Road	
Salt	Bestobell Road to Edinburgh Avenue.	01:20:00
Travel	Edinburgh Avenue to Liverpool Road.	
Salt	Liverpool Road to Buckingham Avenue.	
Travel	Buckingham Avenue to Slough Business Park.	01:30:00
Salt	Slough Business Park to end.	
Travel	Slough Business Park to Slough Fire Station.	
Salt	Slough Fire Station, front and rear.	
Travel	Slough Fire Station to White Hart Road Depot.	01:50:00
SALT	17.6 KM	
TRAVEL	17.5 KM	

16. Appendix F

Salting routes - primary route east

SUMMARY OF PRIMARY SALTING ROUTES PRIMARY PRESALTING ROUTES 10 – 20 GRAMS ROUTE 28 SLOUGH EAST		
OPP	ROUTE	TIME
	From White Hart Road Depot	00:00:00
Travel	Left out of Depot to Spackmans Way, turn right.	
Travel	Spackmans Way to Chalvey High Street, turn right.	
Travel	Chalvey High Street to Chalvey Road West, turn right.	
Travel	Chalvey Road West to Ledger's Road, turn left.	
Travel	Ledger's Road to A4, turn right.	
Travel	A4 to Brunel Traffic Lights, turn right into Windsor Road.	
Salt	Windsor Road to Windsor Relief Road roundabout, U-turn.	
Salt	Windsor Relief roundabout to William Street, turn left into high street.	00:10:00
Salt	High Street to Wellington Street, turn right.	
Salt	Wellington Street to William Street, turn left.	
Salt	William Street to Bus Station, turn right.	
Salt	Enter Bus Station to roundabout, back to William Street, turn left.	
Salt	William Street to Brunel Traffic Lights, turn left to A4.	
Travel	A4 to Brunel Way, turn left.	
Salt	Brunel Way to William Street, turn right.	
Salt	William Street to Stanley Cottages, turn right.	
Salt	Stanley Cottages to Bus Garage, U-turn.	
Salt	Stanley Cottages to William Street, turn left.	
Salt	William Street to Brunel Traffic Lights, turn left to A4.	
Salt	A4 to M4 junction 5, straight on.	
Salt	M4 junction 5 to Colnbrook By Pass.	
Salt	Colnbrook By Pass to M25 Fly over, U-turn at traffic lights.	00:20:00
Salt	Colnbrook By Pass to M4 junction 5, straight on.	
Salt	M4 junction 5 to Uxbridge Road A412 (including roundabout), turn right.	00:30:00
Salt	Uxbridge Road to Church Lane, turn left and U-turn.	
Salt	Uxbridge Road to A4, straight on.	
Salt	Yew Tree Road to Upton Court Road, turn left.	
Travel	Upton Court Road to Lascelles Road, turn left.	
Salt	Lascelles Road to A4, turn left.	00:40:00
Travel	A4 to Co-op roundabout.	
Salt	Co-op roundabout to A4 Wellington Street roundabout.	
Salt	A4 to Queensmere Road, turn left.	
Salt	Queensmere Road to A4, turn left.	
Salt	A4 to Brunel Traffic Lights, turn right into William Street.	
Salt	William Street to Shaggy Calf Lane, turn right.	
Salt	Shaggy Calf Lane to Wexham Road, turn left.	00:50:00
Salt	Wexham Road to Stoke Green Roundabout, turn right.	
Salt	Wexham Park Lane to Hospital Entrance, turn left.	
Salt	Hospital Entrance back to Stoke Green Roundabout, turn right.	
Salt	Wexham Street to Wexham Park Hospital Main Entrance, turn right.	
Salt	Main Entrance to Wexham Street, turn right.	
Salt	Wexham Street to A & E, turn right.	
Salt	A & E to Wexham Street, turn left.	01:00:00

Salt	Wexham Street to Stoke Green Roundabout, turn right.	
Travel	Stoke Green to Stoke Road Roundabout, turn left.	
Travel	Stoke Road to Slough Crematorium	
Salt	Slough Crem to Shaggy Calf Lane (including roundabout), turn left	01:10:00
Travel	Shaggy Calf Lane to Wexham Road, turn right.	
Salt	Wexham Road (including roundabout) to A4, turn left.	
Travel	A4 to Co-op roundabout, U-turn.	
Travel	A4 to Yellow Pages roundabout.	
Salt	Yellow Pages r/about to William Street (left bus lane only), turn left.	
Salt	William Street to High Street, turn left.	
Salt	High Street to Church Street.	
Salt	Church Street to Herschel Street, turn left.	01:20:00
Salt	Herschel Street to Alpha Street North, turn right.	
Salt	Alpha Street North to The Grove roundabout, U-turn	
Travel	Alpha Street North to Herschel Street, straight on.	
Salt	High Street to Yew Tree Road, turn left.	
Salt	Yew Tree Road to Sainsbury roundabout, turn left onto A4.	
Travel	A4 to Wexham Road, turn left.	
Salt	Wexham Road to High Street, turn right.	
Salt	High Street to The Grove, turn left.	
Salt	The Grove, straight on, to St. Laurence Way.	
Salt	St. Laurence Way to Red Cow R A, turn right into Albert Street.	
Travel	Albert Street to Church Street, turn right.	
Salt	Church Street to Herschel Street, turn left.	
Salt	Herschel Street to Windsor Road, turn left.	
Salt	Windsor Road to Albert Street, turn left.	
Salt	Albert Street to Upton Court Road.	
Travel	Upton Court Road to Lascelles Road, turn left.	
Travel	Lascelles Road to A4, turn right.	01:30:00
Travel	A4 to Langley Road, turn left.	
Salt	Langley Road turn left St Marys Road	
Salt	St Marys Road to Deseronto Trading Estate, U turn	
Travel	St Marys Road to A4 Langley Road, turn left	
Salt	Langley Road to Langley High Street, turn left	
Salt	Station Road to Canal Wharf, U-turn.	
Salt	Station Road to Langley High Street, straight on.	
Salt	Langley High Street to London Road, straight on	
Salt	Ditton Road to Riding Court Road (including roundabout), straight on.	01:40:00
Salt	Riding Court Road to M4 Flyover London Road Datchet, U-turn.	
Travel	Riding Court Road to London Road, straight on	
Salt	Langley High Street to Parlaunt Road, turn right.	
Salt	Parlaunt Road to Sutton Lane, turn right.	
Salt	Sutton Lane to A4, turn left.	01:50:00
Salt	A4 to Colnbrook High Street, turn right into Horton Road.	
Salt	Horton Road to Stanwell Road, turn left	
Travel	Stanwell Road to Poyle Road roundabout, straight on.	
Salt	Horton Road to M25, U-turn.	02:00:00
Travel	M25 to Poyle Road, turn right.	

Salt	Poyle Road (including roundabouts) to Park St. Colnbrook, turn right.	
Salt	Bath Road Colnbrook to M25, U-turn.	
Travel	M25 to Park Street Colnbrook.	
Salt	Park Street to Bridge Street, straight on.	
Salt	Bridge Street to High Street, straight on.	
Salt	High Street to Horton Road, turn right into Bath Road.	02:10:00
Travel	Bath Road to London Road, turn right into Sutton Lane.	
Salt	Sutton Lane to Parlaunt Road (including roundabout), turn left.	
Salt	Parlaunt Road to High Street Langley, turn left.	
Travel	High Street Langley to Trelawney Avenue, turn right.	
Salt	Trelawney Avenue to Blandford Road South, bear left.	02:20:00
Salt	Blandford Road South to London Road, straight on.	
Salt	Upton Court Road to Red Cow Roundabout.	
Salt	Upton Court Road to Windsor Road, straight on.	
Salt	Chalvey Road West to Ledger's Road, turn right.	
Travel	Ledger's Road to Montem Lane, turn left.	
Travel	Montem Lane to A4, turn left.	
Travel	A4 to Tuns Lane, turn left.	
Travel	Tuns Lane to Church Street Chalvey, turn left.	
Travel	Church Street Chalvey to High Street Chalvey, turn right.	
Travel	High Street Chalvey to Spackmans Way, turn left.	
Travel	Spackmans Way to White Hart Road, turn left.	
Travel	White Hart Road to Depot, turn right.	02:30:00
SALT	77.3 KM	
TRAVEL	27.5 KM	

16. Appendix F

Salting routes - secondary route east

SUMMARY OF SECONDARY SALTING ROUTES SECONDARY PRESALTING ROUTES ROUTE 28 SLOUGH EAST		
OPP	ROUTE	TIME
	From White Hart Road Depot	00:00:00
Travel	From Depot to Wexham Road junction of Broadmark Road.	
Salt	Broadmark Road to Uxbridge Road	
Travel	Uxbridge Road to The Frithe	
Salt	The Frithe to Knolton Way, turn left.	
Salt	Knolton Way to Wexham Road, U-turn	00:10:00
Salt	Knolton Way to The Frithe	
Travel	The Frithe to Uxbridge Road	
Travel	Uxbridge Road to Norway Drive	
Salt	Norway Drive to Wexham Road	
Travel	Wexham Road to Wexham Park Hospital A&E	
Salt	Wexham Park Hospital A&E back to Maternity Ward.	
Salt	Maternity Ward to front access of the Ambulance Station.	
Travel	Uxbridge Road to Dolphin Road	00:20:00
Salt	Dolphin Road.	
Travel	Dolphin Road to Middlegreen Road.	
Salt	Middlegreen Road to Middlegreen Trading Estate, U turn	00:30:00
Travel	Langley Road to Spencer Road	
Salt	Spencer Road to Trelawney Avenue.	
Travel	Trelawney Avenue to Langley High Street.	
Travel	Langley High Street to Common Road	
Salt	Common Road to roundabout, back to Tamar Way.	
Salt	Tamar Way to Parlaunt Road.	
Travel	Parlaunt Road to Market Lane	00:40:00
Travel	Market Lane to Burroway Road turn left.	
Salt	Burroway Road to Kennett Road.	
Salt	Kennett Road to Thames Road.	
Salt	Thames Road to Parlaunt Road, U-turn.	
Travel	Thames Road back to Willoughby Road.	
Salt	Willoughby Road to Meadfield Road.	
Salt	Meadfield Road to Langley High Street.	00:50:00
Travel	Langley High Street to Coleridge Crescent	
Salt	Coleridge Crescent to Old Bath Road Colnbrook	
Travel	Old Bath Road to Rodney Way	
Salt	Rodney Way to Coleridge Crescent	
Travel	Coleridge Crescent to Old Bath Road Colnbrook	
Travel	Old Bath Road Colnbrook to Langley Fire Station.	
Salt	Langley Fire Station, front and rear.	
Salt	Service Road exit for emergency access.	01:30:00
Travel	Langley Fire Station to Chalvey Park.	
Salt	Chalvey Park to bend.	01:40:00
Travel	Chalvey Park back to White Hart Road Depot.	01:50:00
SALT	13.2 KM	
TRAVEL	21 KM	

16. Appendix G

Additional routes and car parks for salting

ADDITIONAL ROUTES AND CAR PARKS		
OPP	ROUTE	TIME
Travel	From Yard to Buckingham Avenue/Burnham Lane	00:15
Salt	Burnham Lane to A4	00:25
Travel	A4 to Herschel Car Park	00:45
Salt	Herschel Car Park	01:00
Travel	From Herschel Car Park to The Grove	01:05
Salt	The Grove Car Park	01:15
Travel	From The Grove to Hatfield Car Park	01:20
Salt	Hatfield Car Park	01:30
Travel	From Hatfield Car Park to Yard	01:40

16. Appendix H

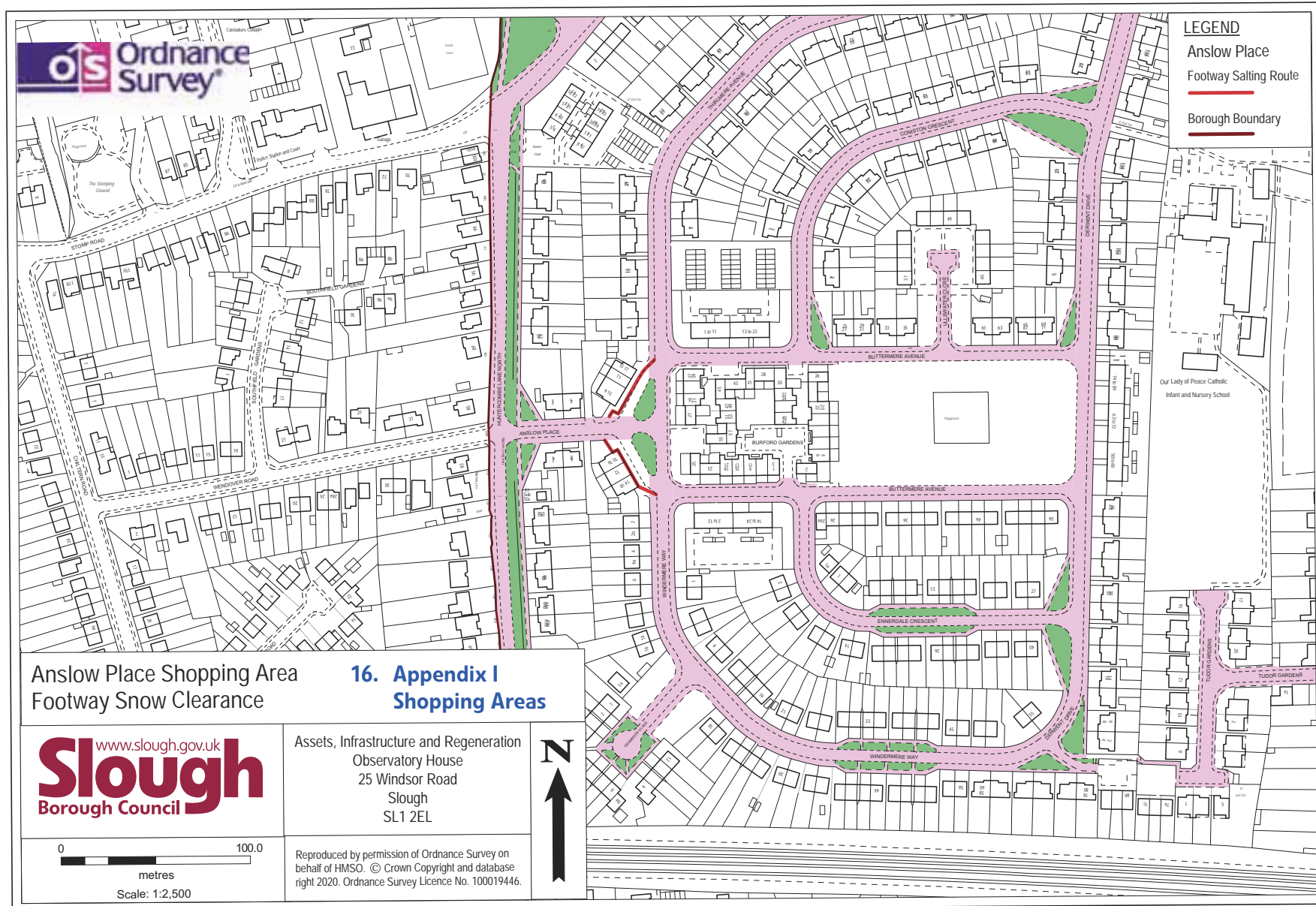
Structures and gradients for double salting

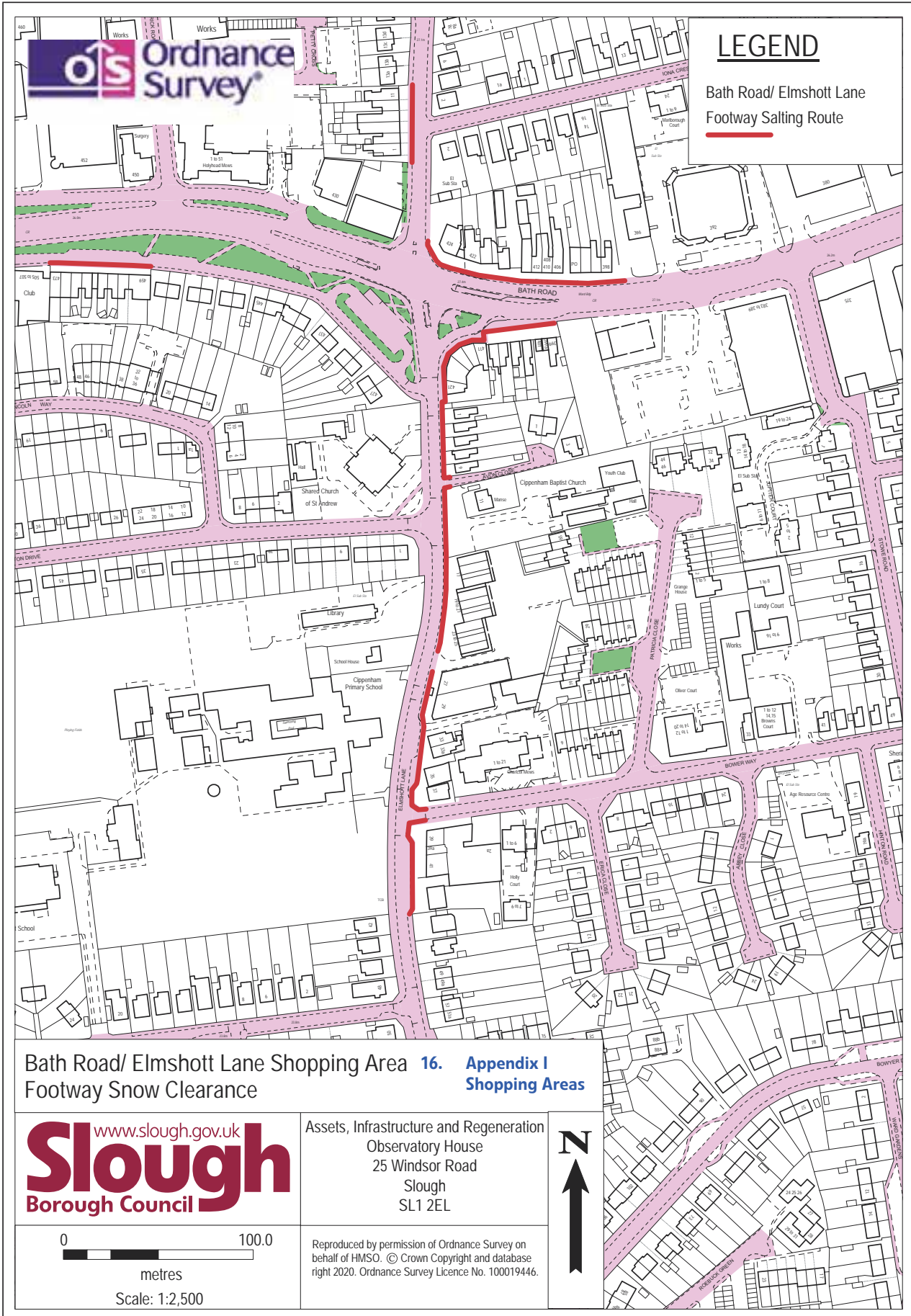
Structures for double salting (Bridge Number in brackets)	
A4 High Street Slough - Windsor Branch (1357)	Over Railway
Colnbrook By Pass (2401)	Over M25
Colnbrook By Pass - Lake Land Road Railway (2402)	Over Railway bridge
Dover Road (920)	Over Railway
Farnham Road (877) And Trading Estate Siding (878)	Over Railway
Leigh Road (2675)	Over Railway
Middle Green Road (918)	Over Railway
Poyle Road (2398)	Over Watercourse
Ridding Court Road (Rbwm Structure)	Over M4
St Marys Road (1697)	Over Canal
St Marys Road Railway (917)	Over Railway
Station Road - Burnham Railway (1146)	Under Railway
Stoke Poges Lane (913)	Over Railway
Stoke Road (912)	Over Railway
Sutton Lane (1194)	Over M4
Tuns Lane Over Chalvey High Street (1149)	Over Road
Uxbridge Road (908)	Over Canal
Uxbridge Road (910)	Over Railway
Wexham Road (909)	Over Canal
Wexham Road (911)	Over Railway
Windsor And Eton Relief Road Slips (873)	Over Railway
A332 Slough Road Bridge (2654)	Over Watercourse
Legend	
Undertaken as part of Primary Route	
Undertaken as part of Secondary Route	
Undertaken by BCC for SBC	
Undertaken by RBWM for SBC	
Undertaken by SBC for RBWM	
Undertaken as part of SBC car parks	
Notes	
<p><u>Note 1</u> Excess salting to bridge decking will cause unnecessary rusting to the bridge steel works. Gritting drivers need to exercise maximum caution whilst carrying out gritting on the bridge decking.</p>	

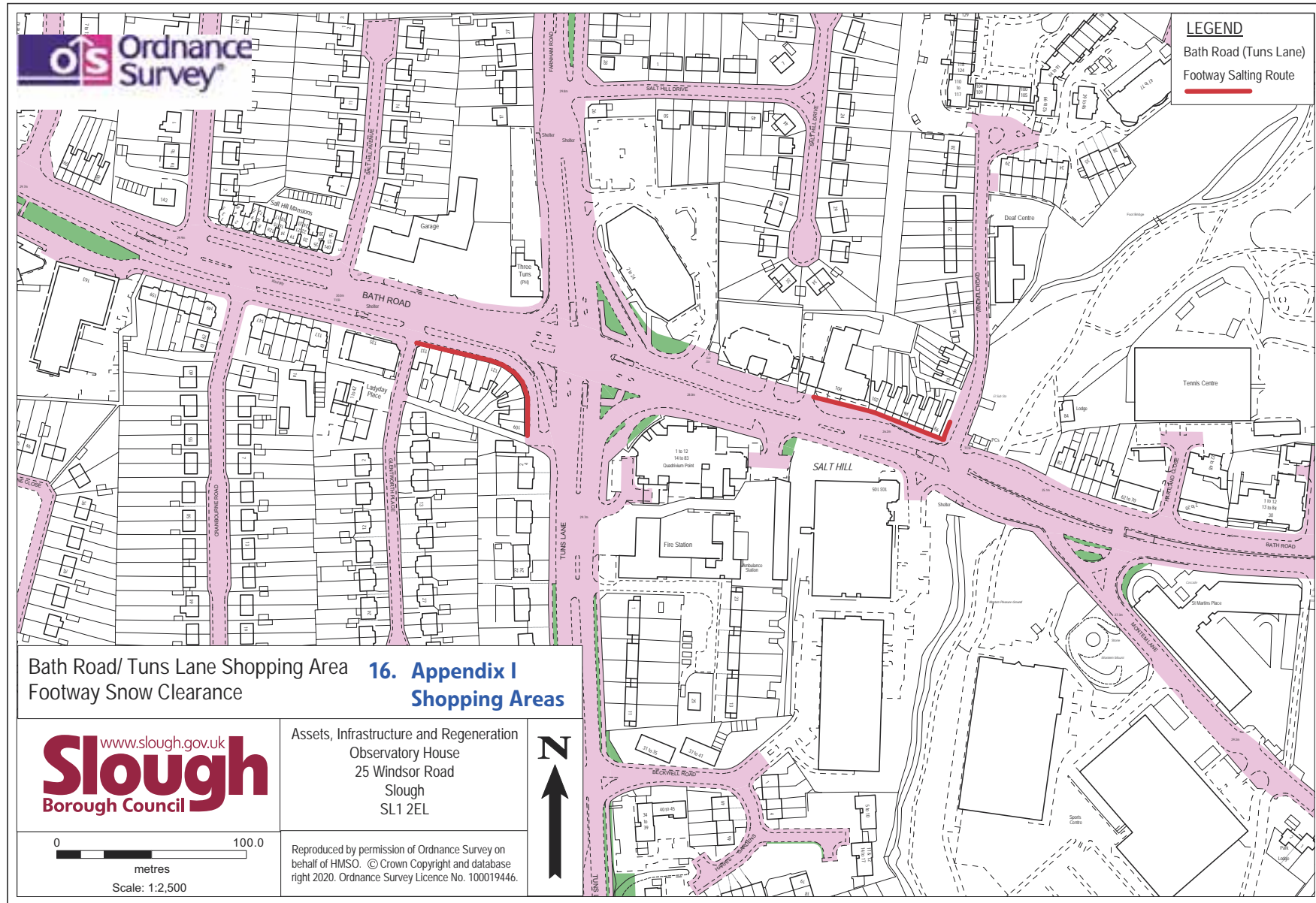
16. Appendix H

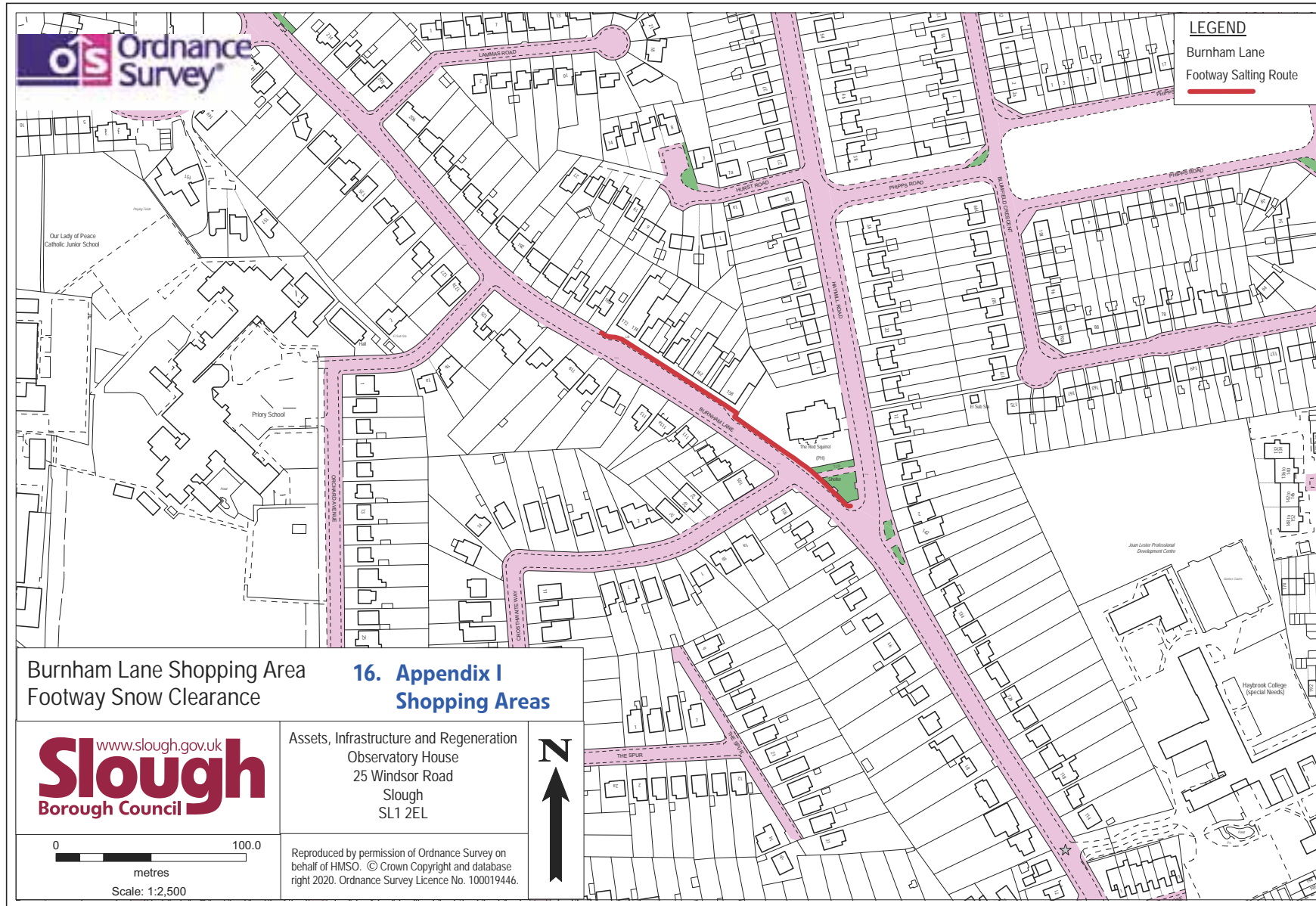
Structures and gradients for double salting

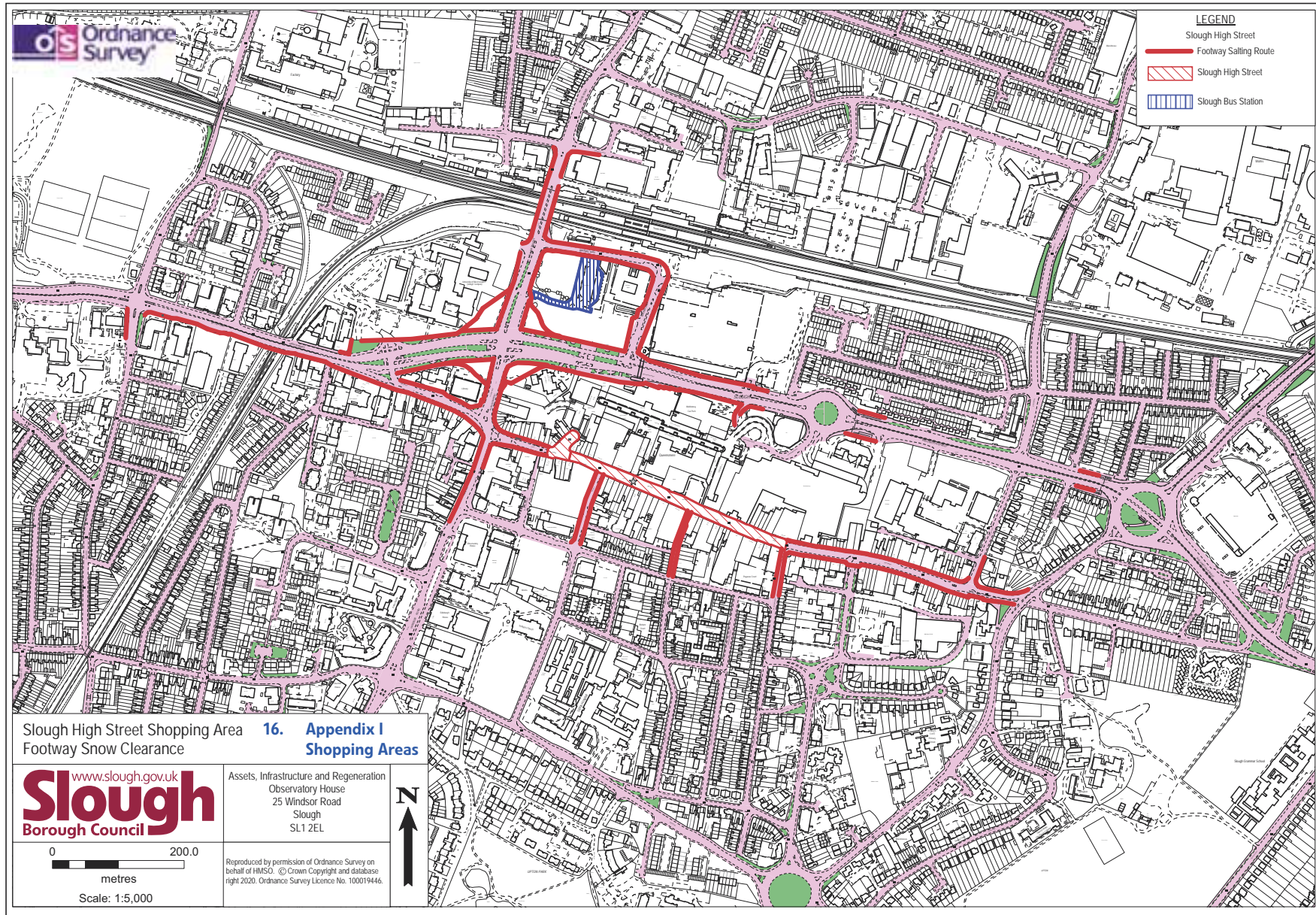
Gradients for double salting	
Brunel Way	Approach to William Street
Chalvey Road East	Approach to Windsor Road
Church Street Chalvey	Approach to Tuns Lane
Datchet Road	Approach to M4 bridge
Doddsfield Road	Kidderminster Road to Elmar Green
Goodman Park	Approach to Uxbridge Road
Haymill Road	Approach to Lower Britwell Road
Horton Road	Approach to M25 junction
Keel Drive	Storegrow Ltd Hull Close
Lynch Hill Lane	Approach to Long Furlong Drive
Middlegreen Road	Approach to Railway bridge
Spring Lane	Slope south of Cippenham Lane
St. Marys Road	Approach to Railway bridge
Stoke Poges Lane	Approach to new combined bridge (Horlick bridge)
Telford Drive	Approach to Cippenham Lane
Wexham Road	Approach to Canal bridge
Whitby Road	Approach to Farnham Road
Whittaker Road	Littlebrook Avenue to Kingsley Path
William Street	Approach to Railway bridge
Legend	
Undertaken as part of Primary Route	
Undertaken as part of Secondary Route	
Undertaken by BCC for SBC	
Undertaken by RBWM for SBC	
Undertaken by SBC for RBWM	
Undertaken as part of SBC car parks	
Notes	
<p><u>Note 1- Wet Patches</u> Wet patches are isolated areas that have accumulated water. Examples include (but are not limited to); surcharging utility covers, run off from adjacent land, retaining wall weep holes. Slough Amey is responsible for ensuring gritter drivers produce and maintain a list of "wet patches" which should be treated as part of the regular gritting routes.</p>	

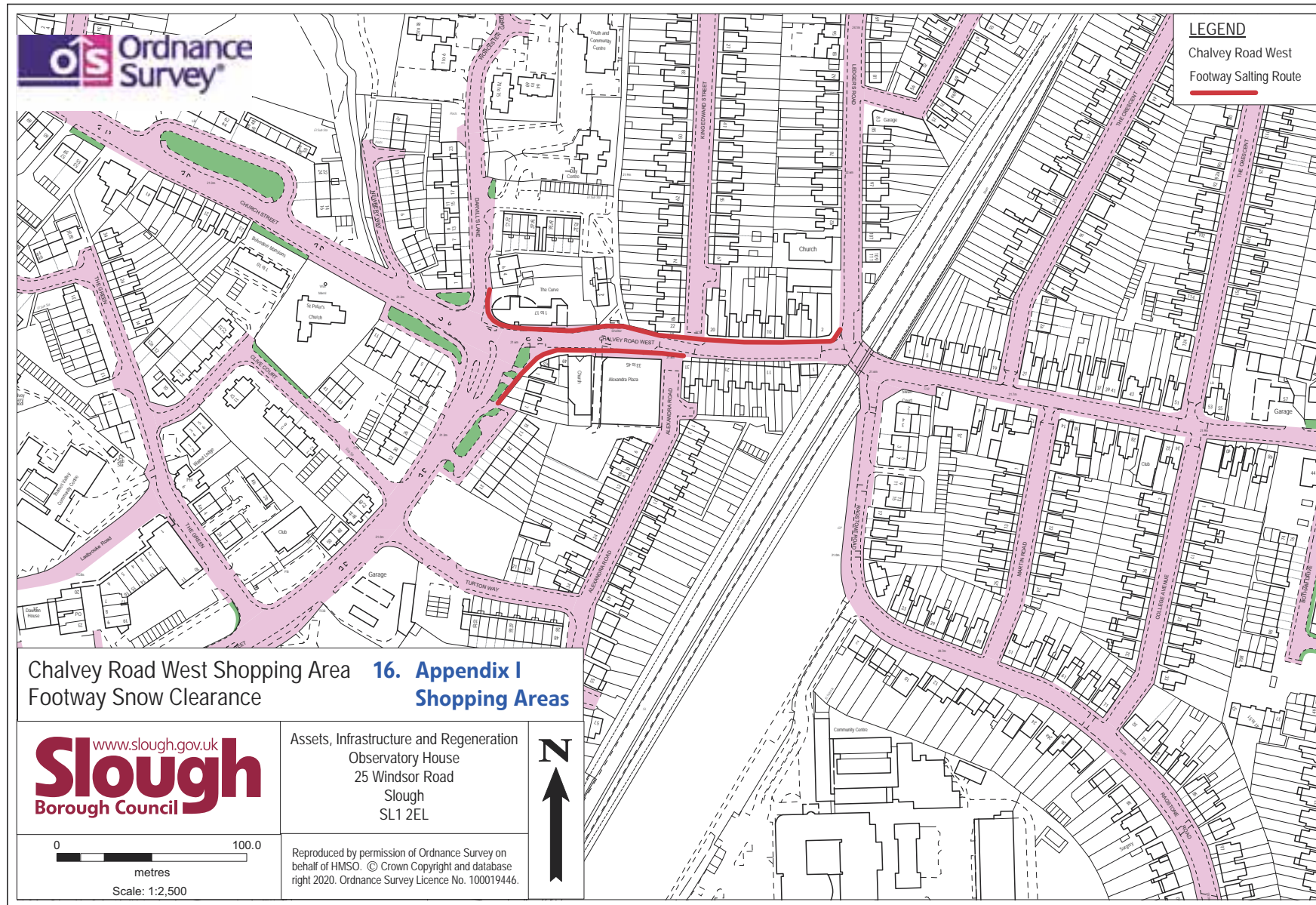


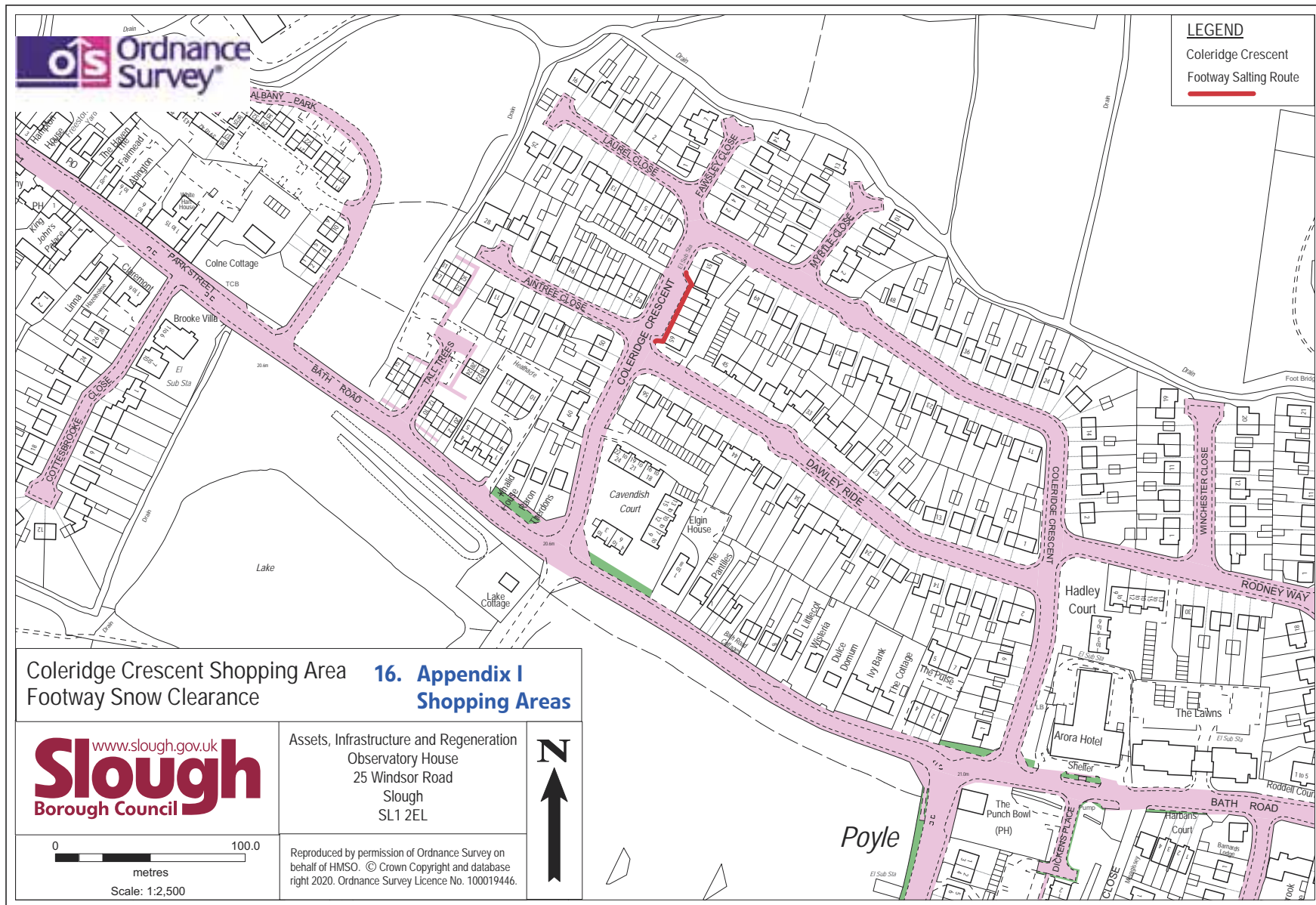


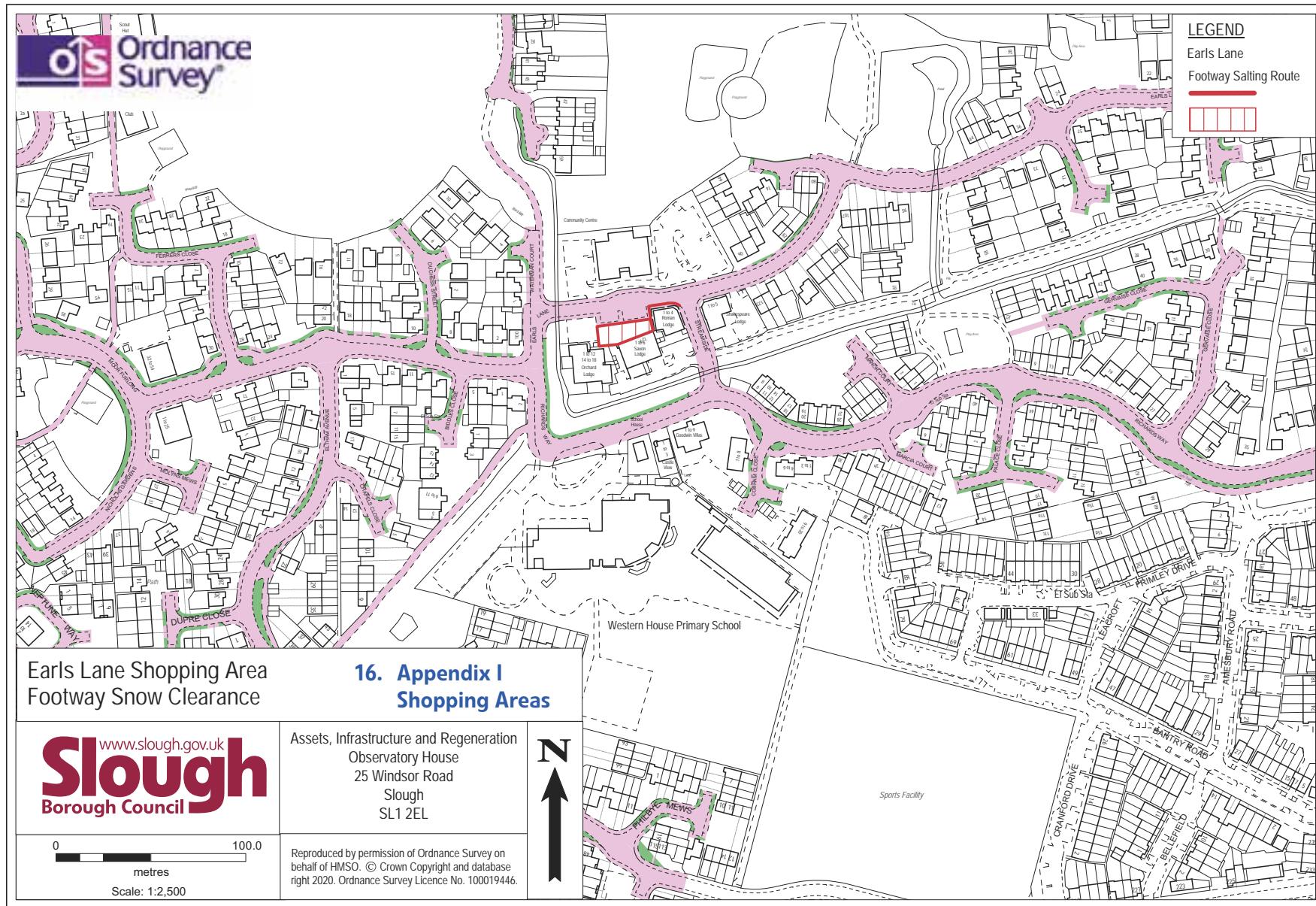


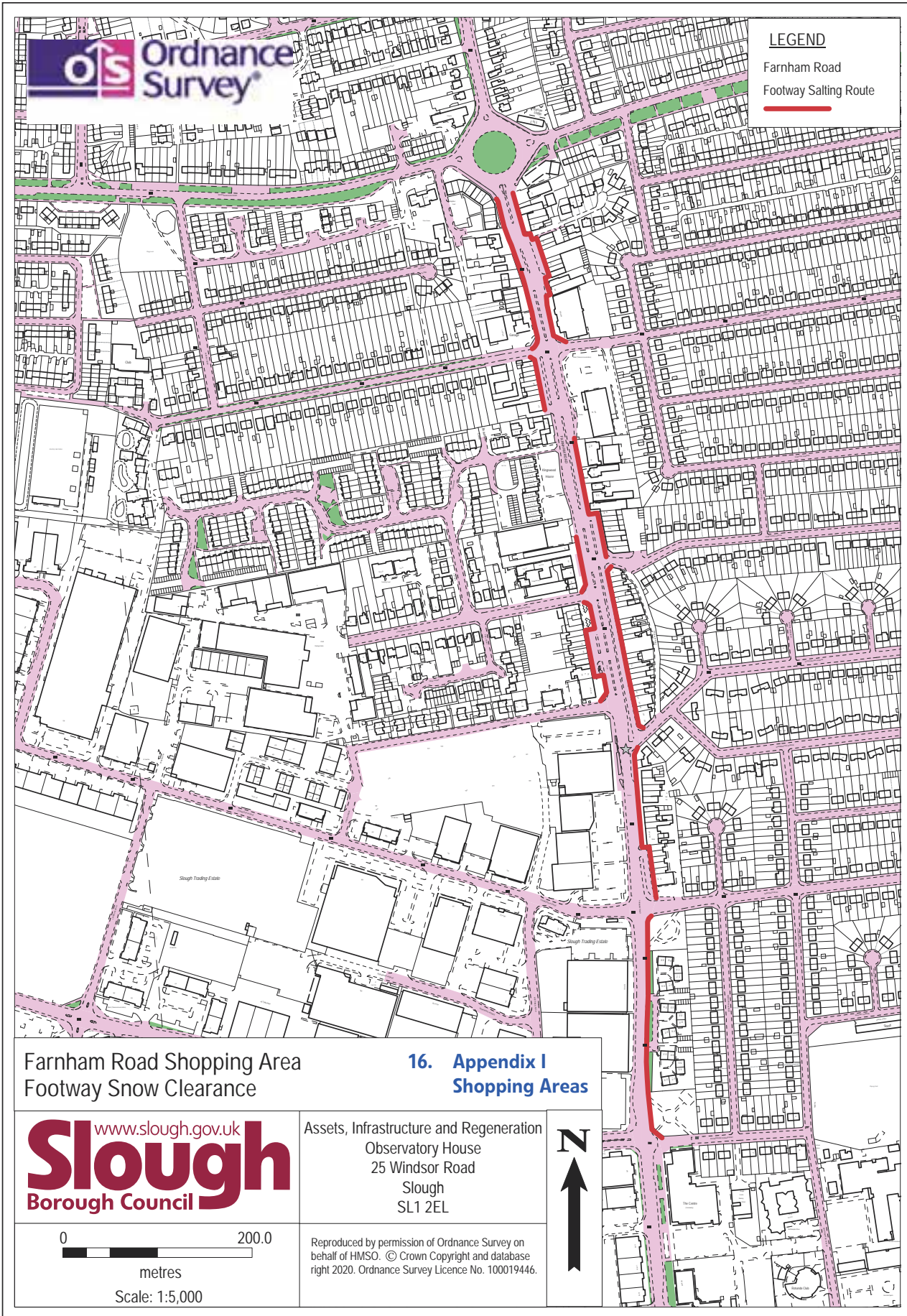


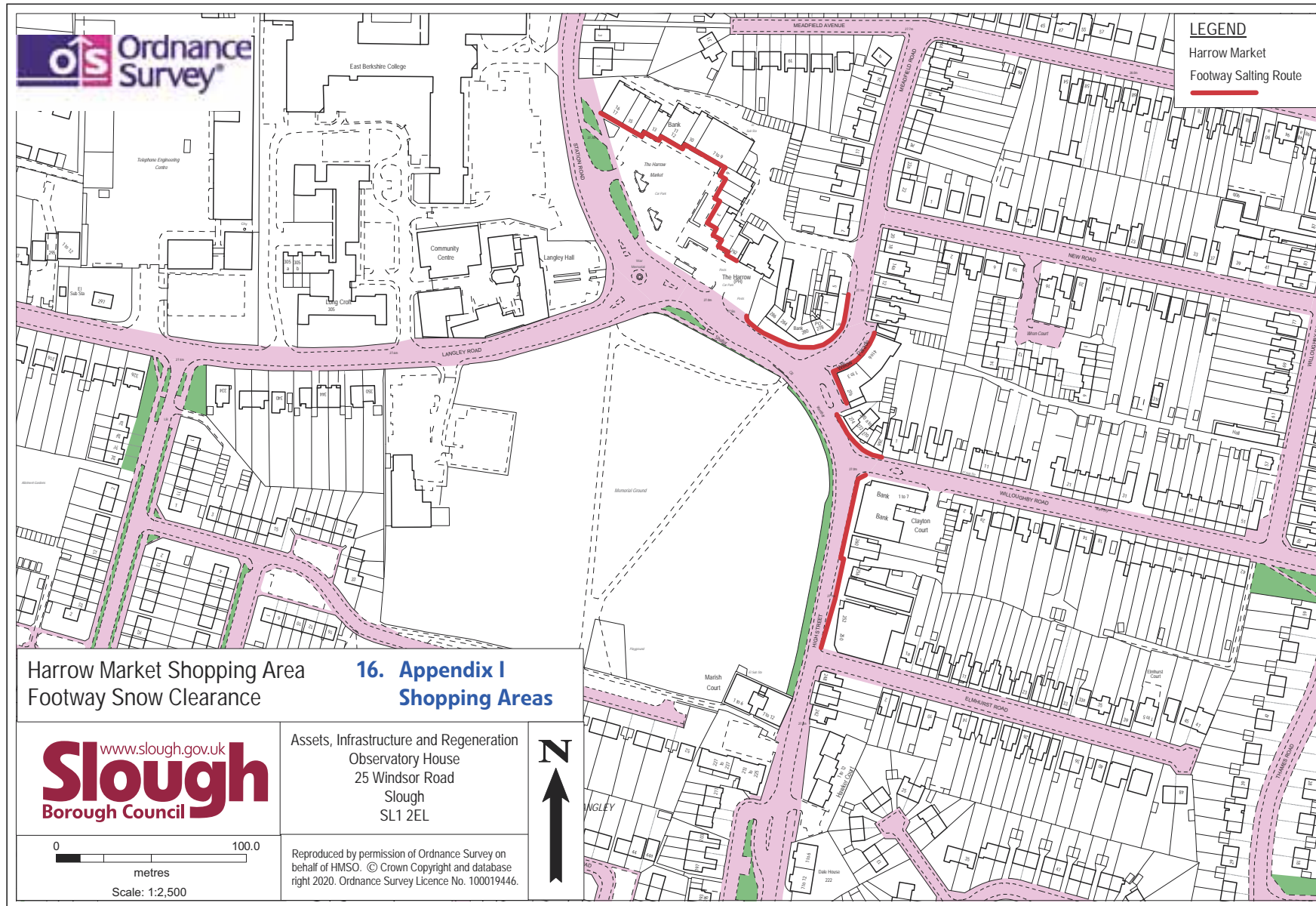


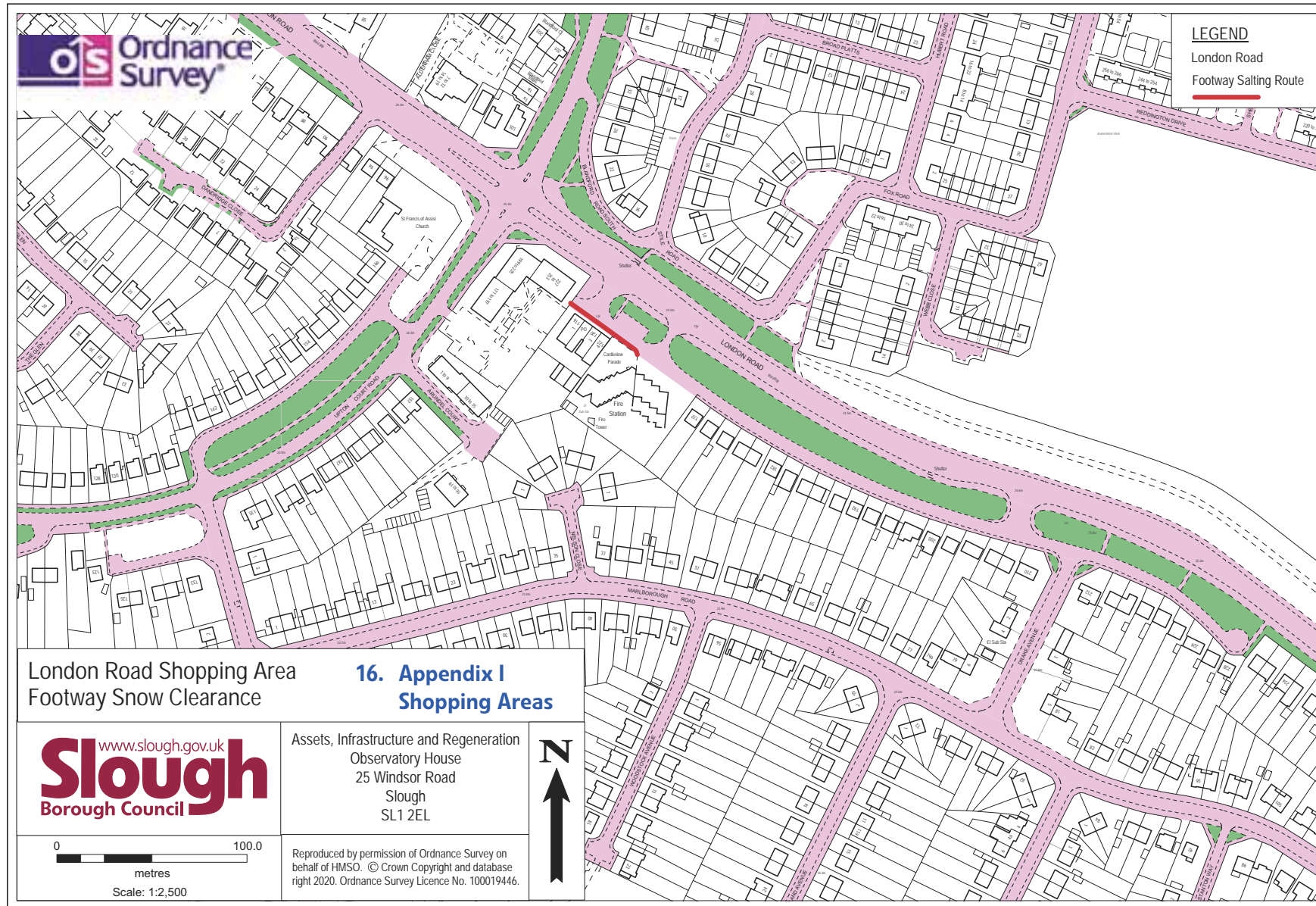


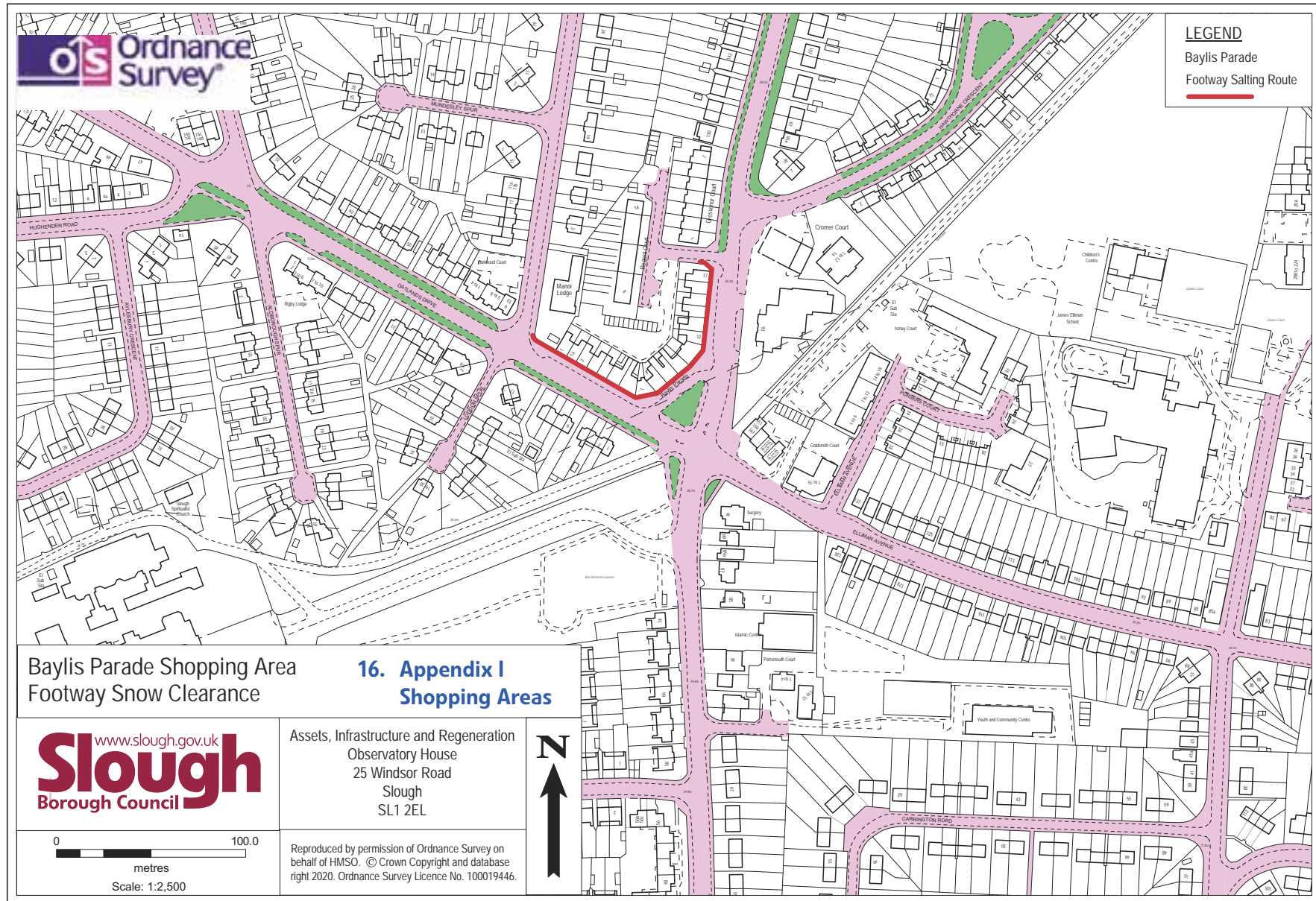


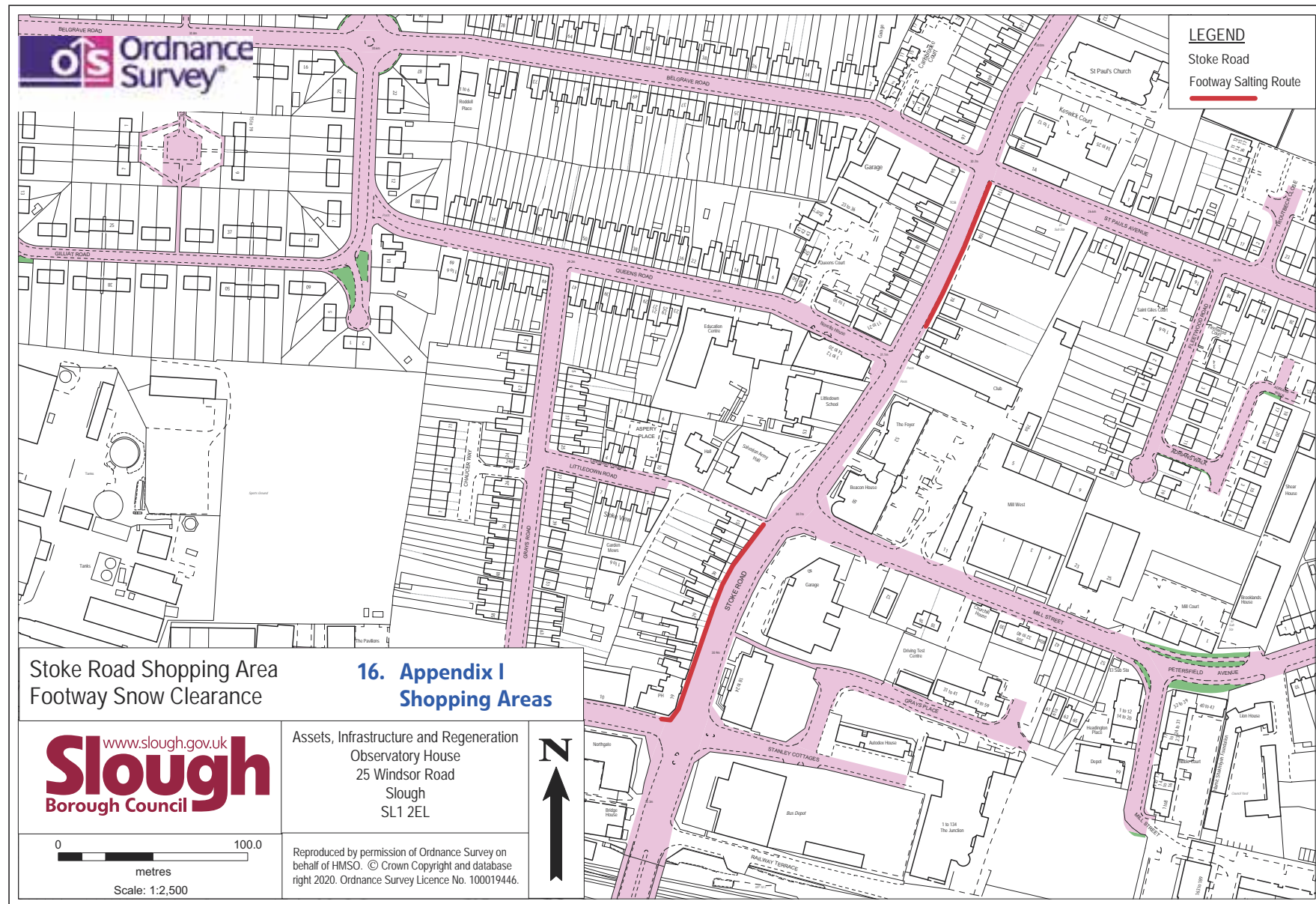


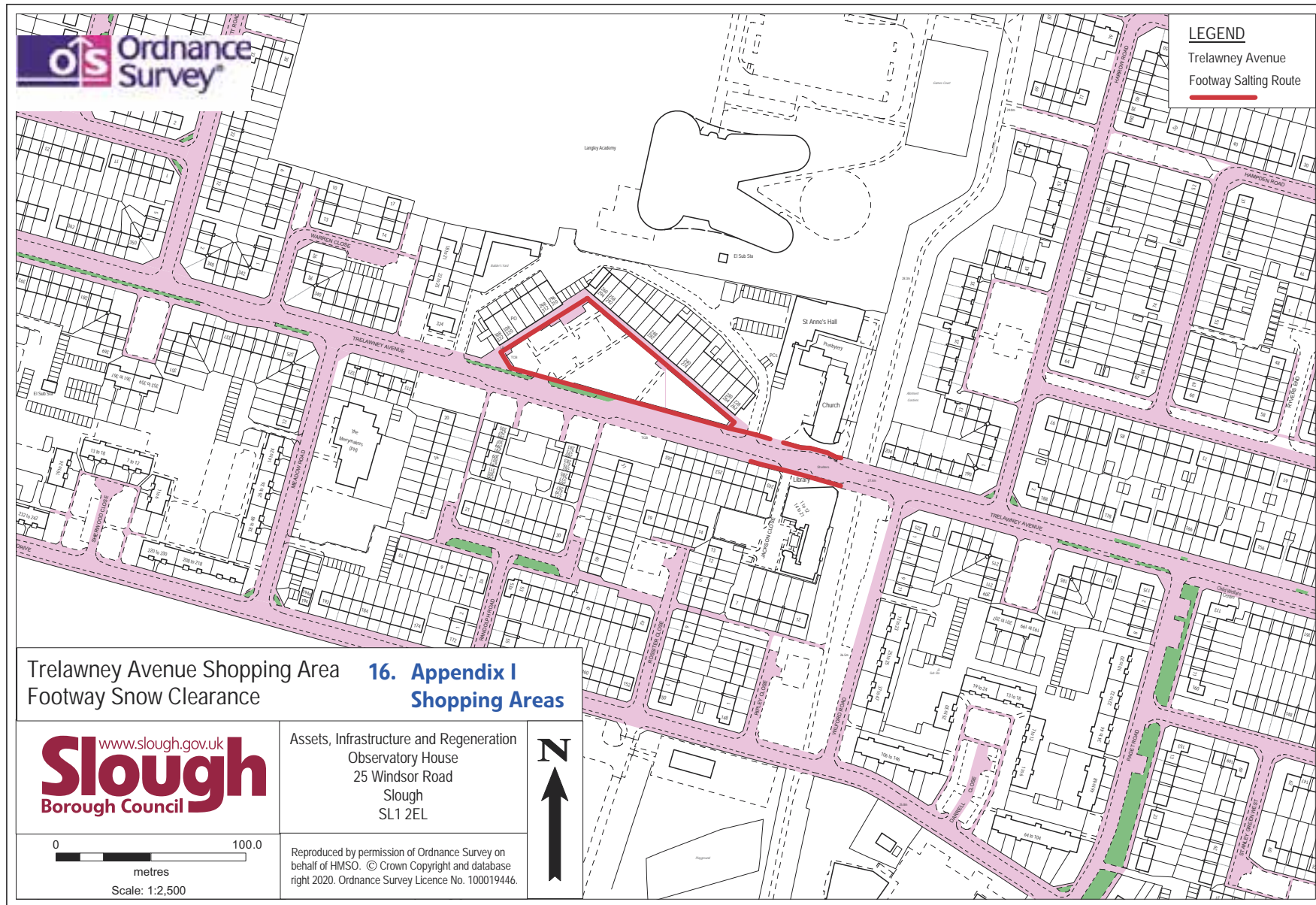


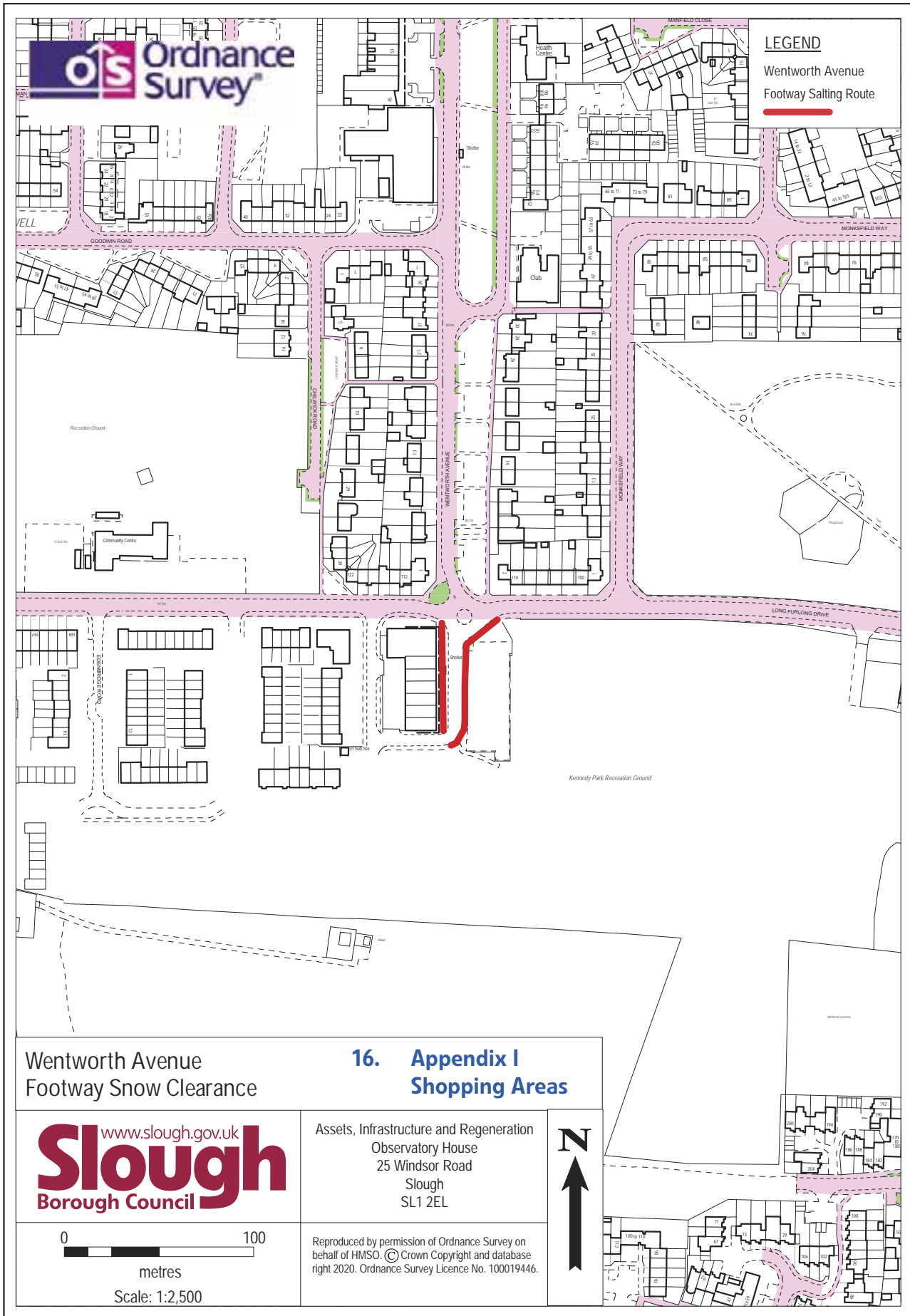


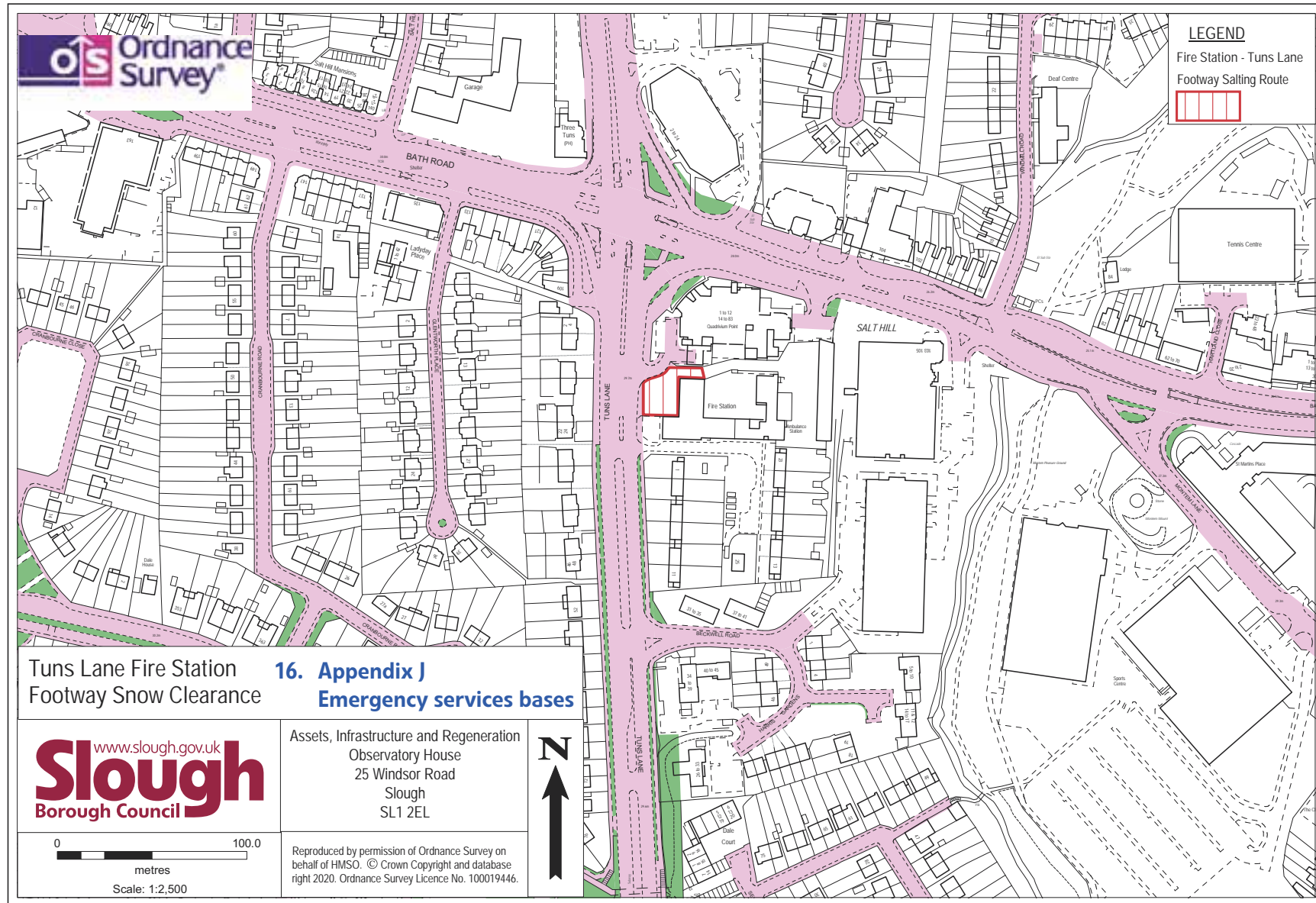


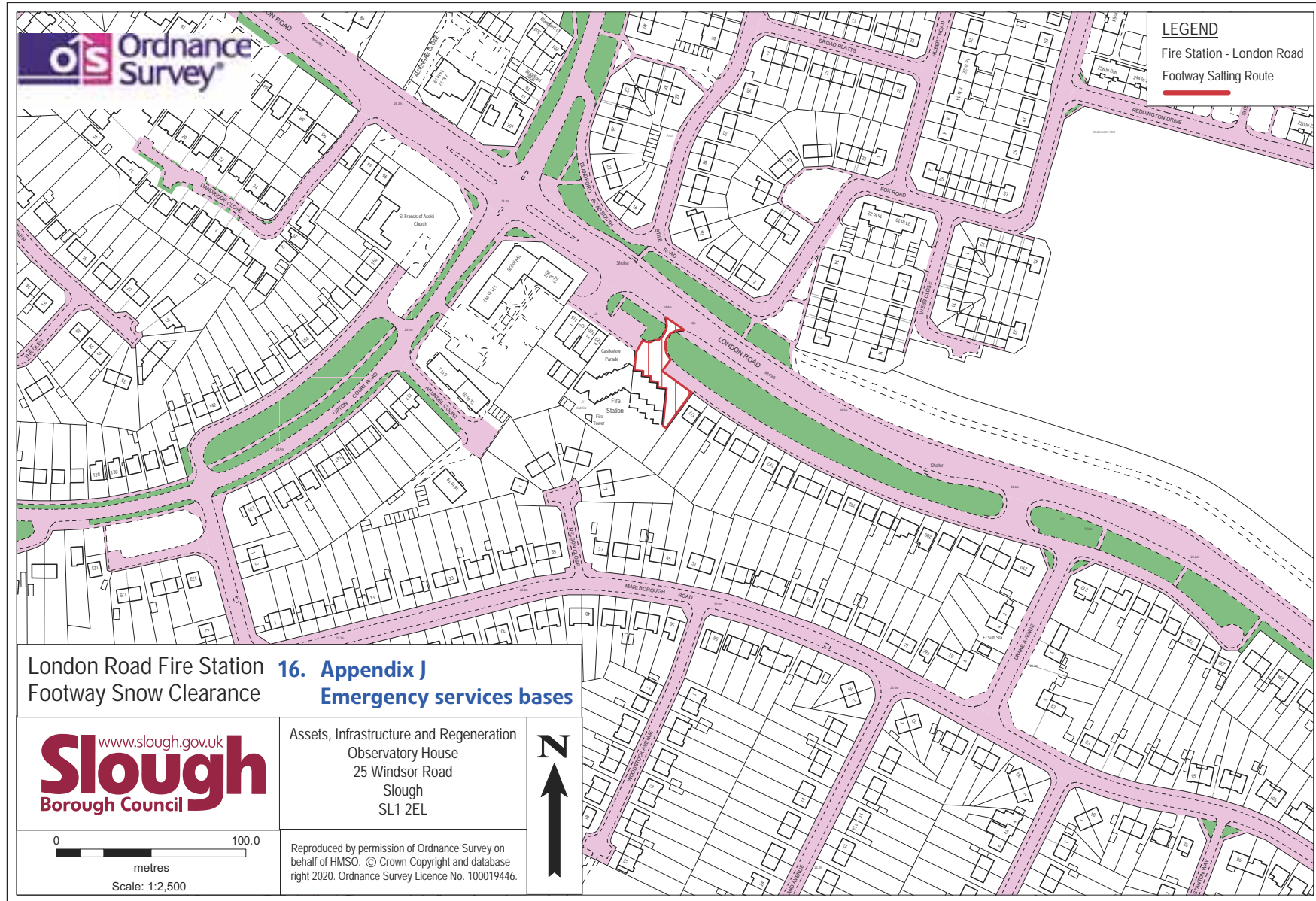


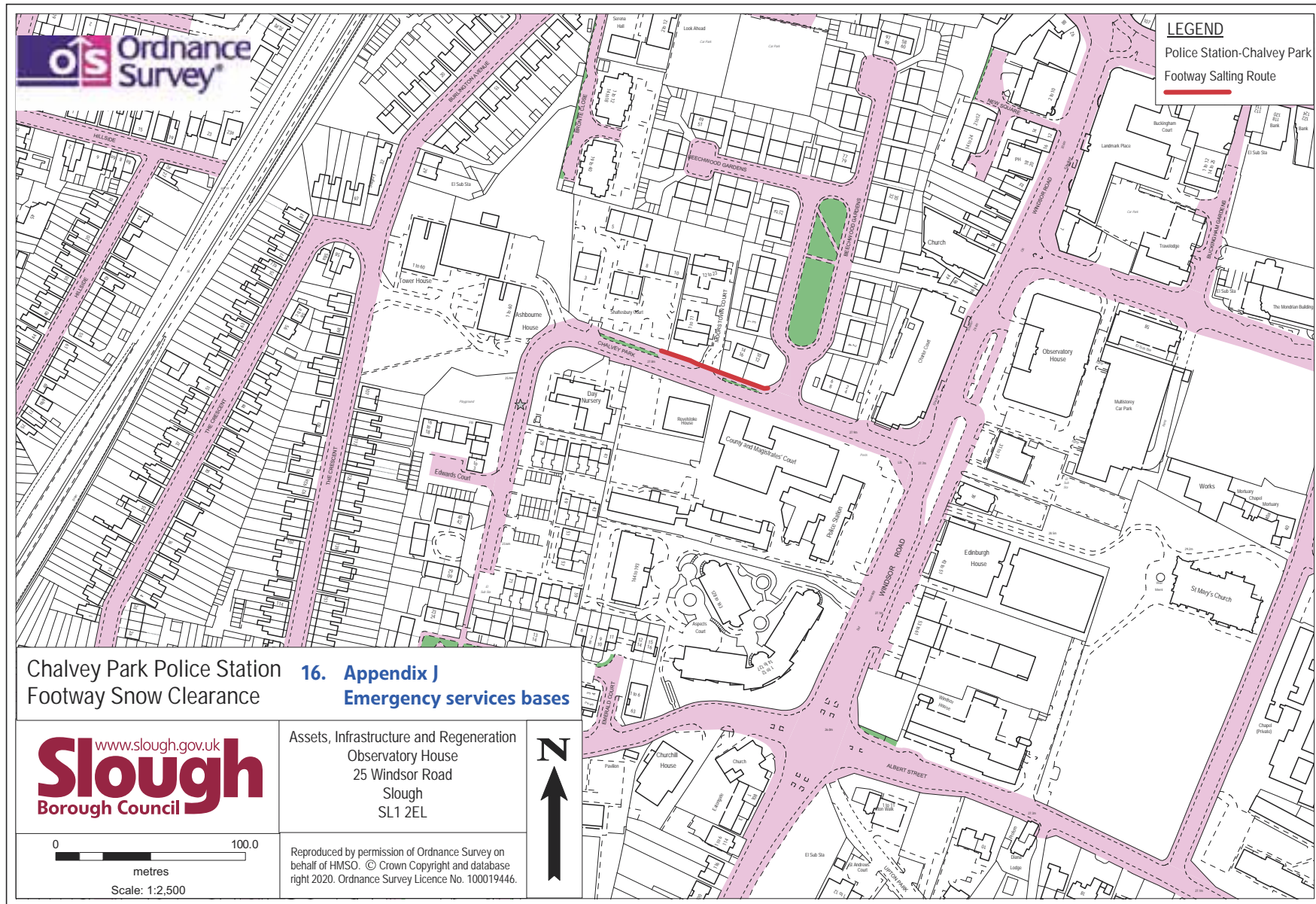


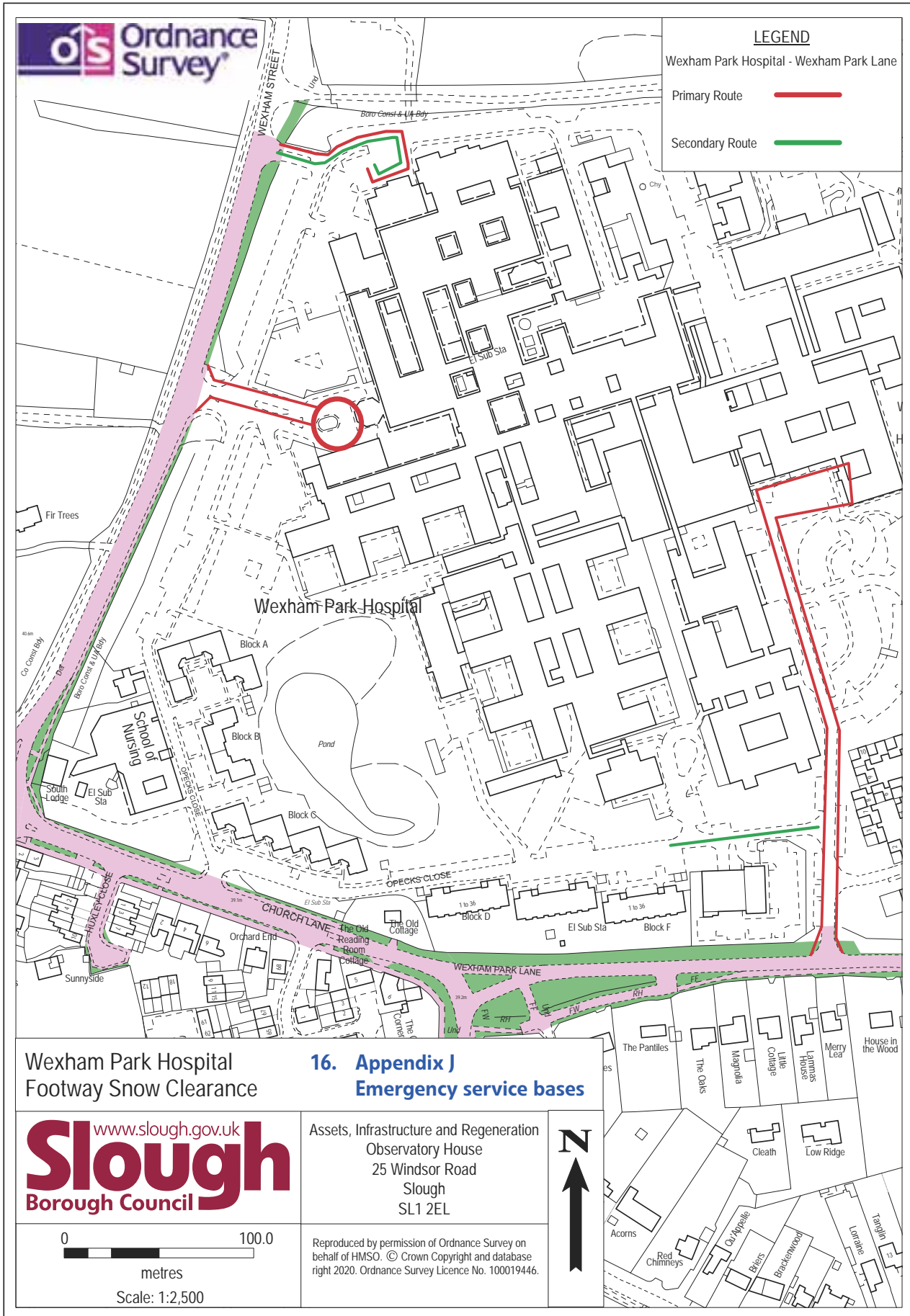


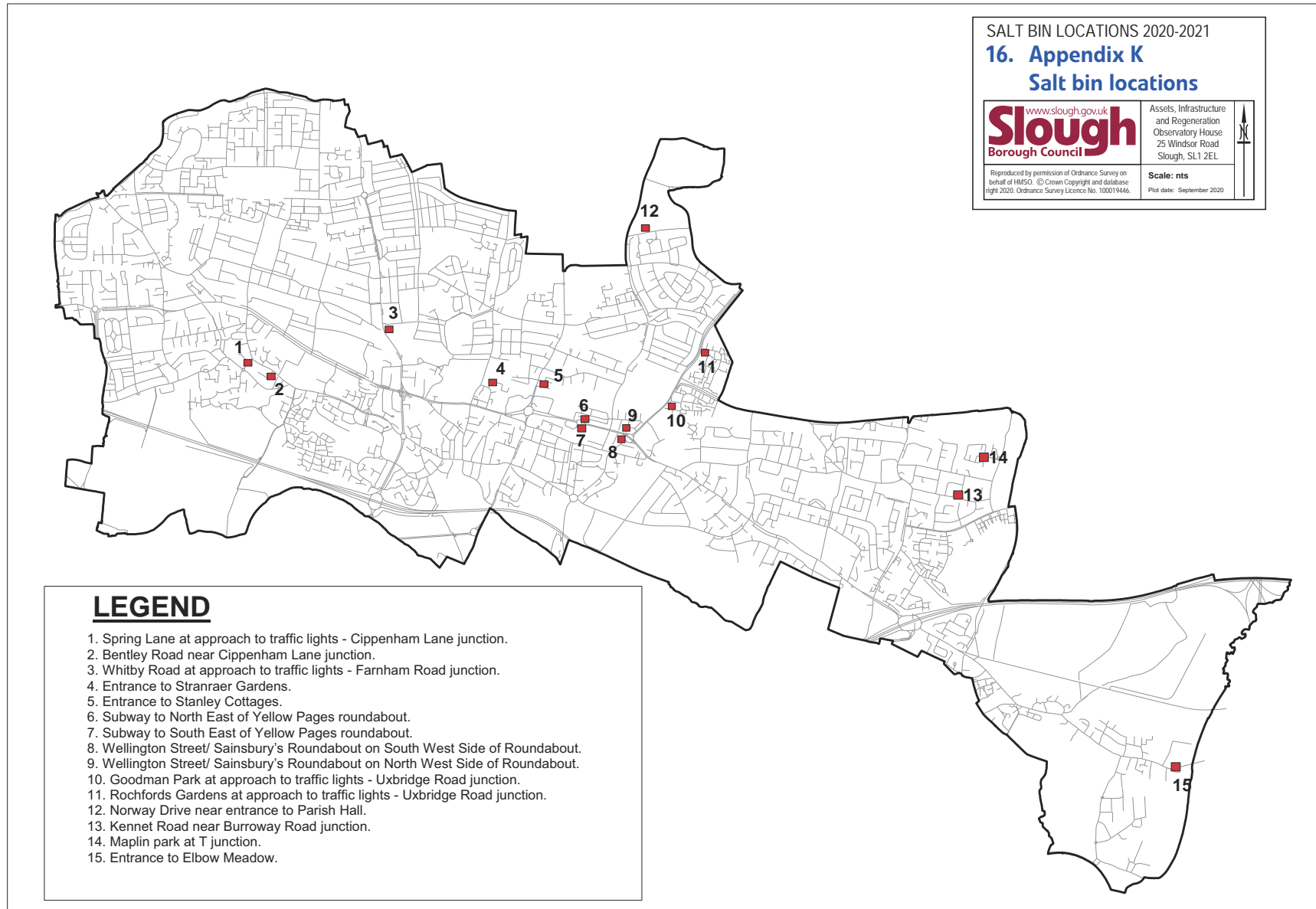












16. Appendix L

Schools for snow clearing outside of during sustained snow

School Name	School Type	Address	Phone Number	Headteacher	Email address
Nursery Schools					
Baylis Court Nursery School (DFE: 1021)	Community	Oatlands Drive, Slough, SL1 3HS	01753 521917	Philip Gregory	head@baylis-nursery.slough.sch.uk
Chalvey Nursery School (DFE: 1025)	Community	Ladbrooke Road, Slough, SL1 2SR	07851 065451	Interim Head Emma Lister	emma@chalveyeyc.slough.sch.uk
Cippenham Nursery School (DFE: 1022)	Community	St Andrews Way, Slough, SL1 5NL	01628 661506	Christina Vecchio	head@cns.slough.sch.uk
Lea Nursery School (DFE: 1023)	Community	Wexham Road, Slough, SL2 5JW	01753 536492	Nikki Elsmore-Cary	head@lea-nursery.slough.sch.uk
Slough Centre Nursery School (DFE: 1020)	Community	Buckingham Avenue East, Slough, SL1 3EA	01753 521975	Interim Head Zoe Keating	head@slough-nursery.slough.sch.uk
Primary Schools (Inc. Infant and Junior)					
Castleview Primary School (DFE: 5204)	Academy	Woodstock Avenue, Slough, SL3 7LJ	01753 810615	Acting Head Shirley Thompson	tmoloi@castleview.slough.sch.uk
Cippenham School (DFE: 5200)	Academy	Elmshott Lane, Slough, SL1 5RB	01628 604665	Principal Nina Greenstone Executive Head Nicky Willis	office@cippenham-pri.slough.sch.uk
Claycots School (DFE: 2256)	Community	Claycots (Monksfield Way) Britwell Campus, Slough, SL2 1QX Claycots (Bath Road) Town Hall Campus, Slough, SL1 3UQ	01753 521215 01753 531415	Executive Head Andrew Griffin	headteacher@claycots.slough.sch.uk
Colnbrook Church of England Primary School (DFE: 2003)	Academy	High Street, Slough, SL3 0JZ	01753 683661	Susan Marsh	mail@colnbrookprimary.com
Foxborough Primary School (DFE: 2004)	Academy	Common Road, Slough, SL3 8TX	01753 546376	Head of School Pauline Sweetman	PSweetman@foxboroughprimary.co.uk
Holy Family Catholic Primary School (DFE: 5202)	Voluntary Aided	High Street, Langley, Slough, SL3 8NF	01753 541442	Sara Benn	sara.benn@holymfamilycatholicsschool.org.uk
Iqra Slough Islamic Primary School (DFE: 3367)	Voluntary Aided	Fernside, Slough, SL2 5FF	01753 520018	Headteacher Dr Mineza Maher	MMaher@iqra.slough.sch.uk
James Elliman Academy (DFE: 2002)	Academy	Elliman Avenue, Slough, SL2 5BA	01753 810686	CEO Dr Martin Young Principal Tajinder Johal	tjohal@theparkfederation.org
Khalsa Primary School (DFE: 3366)	Voluntary Aided	Wexham Road, Slough, SL2 5QR	01753 823501	Principal Raminder Singh Vig	principal@kpsslough.com
Langley Hall Primary Academy (DFE: 2000)	Free School	Lower School: St Mary's Road, Slough, SL3 8BY Upper School: Station Road, Slough, SL3 8BY	01753 580516	Sally Eaton	Sally@lhpa.co.uk

Lynch Hill School Primary Academy (DFE: 5208)	Academy	Garrard Road, Slough, SL2 2AN	01753 524170	Executive Headteacher Gillian Coffey Head of School Lindsey Tomlinson	office@lhspa.org.uk
Marish Primary School (DFE: 3365)	Academy	Swabey Road, Slough, SL3 8NZ	01753 819900	Executive Headteacher Gill Denham	post@marishandwillow.co.uk
Montem Academy (DFE: 2005)	Academy	Chalvey Grove, Slough, SL1 2TE	01753 528050	CEO Dr Martin Young Principal Darren Stewart	maoffice@theparkfederation.org dstewart@theparkfederation.org
Our Lady of Peace Catholic Primary & Nursery School (DFE: 3353)	Voluntary Aided	Derwent Drive, Slough, SL1 6HW	01628 661886	Jan Holden	head@olopprimary.co.uk
Penn Wood Primary and Nursery School (DFE: 2255)	Community	Penn Road, Slough, SL2 1PH	01753 521811	Jane Girle	Jane_Girle@pennwood.slough.sch.uk
Phoenix Infant Academy (DFE: 2196)	Academy	Warrington Avenue, Slough, SL1 3BQ	01753 521888	Principal Kate Pelazza	KatePelazza@phoenixinfants.uk
Pippins School (DFE: 5207)	Foundation	Raymond Close, Colnbrook, Slough, SL3 0PR	01753 682937	Tracey Ball	office@pippins.slough.sch.uk
Priory School (DFE: 5201)	Foundation	Orchard Avenue, Slough, SL1 6HE	01628 600300	Jacqueline Laver	office@prioryschool.com
Ryvers School (DFE: 5209)	Academy	Trelawney Avenue, Slough, SL3 7TS	01753 544474	Executive Head Pete Rowe Head of School Nikki Price	prowe@ryvers.slough.sch.uk nprice@ryvers.slough.sch.uk
St Anthony's Catholic Primary School (DFE: 3364)	Academy	Farnham Road, Slough, SL2 3AA	01753 645828	Interim Headteacher Siobhan Oppe	post@stanthonys.slough.sch.uk
St Ethelbert's Catholic Primary School (DFE: 3363)	Academy	Wexham Road, Slough, SL2 5QR	01753 522048	Headteacher Fiona Maynard	post@stethelberts.slough.sch.uk
St Mary's Church of England Primary School (DFE: 3070)	Voluntary Controlled	Yew Tree Road, Slough, SL1 2AR	01753 534791	Rachel Cross	head@stmarys.slough.sch.uk
Godolphin Junior Academy (DFE: 2009)	Academy	Oatlands Drive, Slough, SL1 3HS	01753 521481	Executive Head Ann Probert	post@godolphin-jun.slough.sch.uk
The Langley Academy Primary (DFE: 2008)	Free School	Langley Road, Slough, SL3 7EF	01753 214450	Tracey Bowen	Tracey.bowen@langleyacademyprimary.org
The Langley Heritage Primary (DFE: 2007)	Academy	Kennett Road, Slough, SL3 8EQ	01753 542269	Polly Bennett	post@parlaunt.slough.sch.uk
Western House Academy (DFE: 2006)	Academy	Richards Way, Slough, SL1 5TJ	01753 526326	CEO Dr Martin Young Principal Coral Snowden	csnowden@theparkfederation.org
Wexham Court Primary School (DFE: 2252)	Community	Church Lane, Wexham, Slough, SL3 6LU	01753 524989	Navroop Mehat	nmehat@wexhamprimary.com
Willow Primary School (DFE: 2001)	Academy	Fernside, Slough, SL2 5FF	01753 551854	Executive Head Gill Denham 09/11/2022	officewillow@marishandwillow.co.uk

Secondary Schools					
Baylis Court School (DFE: 4082)	Academy	Gloucester Avenue, Slough, SL1 3AH	01753 531760	Deborah Ajose	bayliscourt@bayliscourt.slough.sch.uk
Beechwood School (DFE: 4085)	Academy	Long Readings Lane, Slough, SL2 1QE	01753 520473	Executive Headteacher - Kathleen Higgins	enquiries@beechwood.slough.sch.uk
Ditton Park Academy (DFE: 4002)	Free School	Kings Reach, Slough, SL3 7UX	01753 537594	Principal Nick Caulfield	n.caulfield@dittonparkacademy.co.uk
Eden Girls School (DFE: 4003)	Free School	183-187 Bath Road, Slough, SL1 4AA	01753 351010	Sajid Khaliq	Sajid.Khaliq@egslough.staracademies.org
Herschel Grammar School (DFE: 5407)	Academy	Northampton Avenue, Slough, SL1 3BW	01753 520950	Joanne Rockall	jro@herschel.slough.sch.uk
Langley Grammar School (DFE: 5405)	Academy	Reddington Drive, Slough, SL3 7QS	01753 598300	John Constable	johnconstable@lgs.slough.sch.uk
Lynch Hill Enterprise Academy (DFE: 4006)	Free School	Stoke Road, Slough, SL2 5AY	01753 691583	Mr Chris Thomas	c.thomas@lhea.org.uk
Slough and Eton Church of England Business and Enterprise College (DFE: 4510)	Academy	Ragstone Road, Slough, SL1 2PU	01753 520824	Peter Collins	peter.collins@slougheton.com
St Bernard's Catholic Grammar School (DFE: 4700)	Voluntary Aided	Langley Road, Slough, SL3 7AF	01753 527020	Paul Kassapian	p-kassapian@st-bernards.slough.sch.uk
St Joseph's Catholic High School (DFE: 4800)	Academy	Shaggy Calf Lane, Slough, SL2 5HW	01753 524713	Executive Head teacher Ciran Stapleton	office@st-josephs.slough.sch.uk
The Langley Academy (DFE: 6905)	Academy	Langley Road, Slough, SL3 7EF	01753 214440	Alison Lusuardi	alison.lusuardi@langleyacademy.org
The Westgate School (DFE: 5409)	Academy	Cippenham Lane, Slough, SL1 5AH	01753 521320	Michelle Cooper	secretary@westgate.slough.sch.uk
Upton Court Grammar School (DFE: 5408)	Academy	Lascelles Road, Slough, SL3 7PR	01753 522892	Mark Pritchard	office@uptoncourtgrammar.org.uk
Wexham School (DFE: 4089)	Community	Norway Drive, Slough, SL2 5QP	01753 526797	Lawrence Smith	ls@wexham.onmicrosoft.com
All Through School - Primary And Secondary Phase					
Grove Academy (DFE: 4005)	Academy	The Green, Chalvey, Slough, SL1 2SP	01753 517359	Andrea Fricker	office@groveacademy.co.uk
Special Schools and Pupil Referral Units					
Arbour Vale School (DFE: 7000)	Academy	Farnham Road, Slough, SL2 3AE	01753 515560	Neil Sykes	office@arbourvaleschool.org
Haybrook College (DFE: 4004)	Academy	112 Burnham Lane, Slough, SL1 6LZ	01628 696076	Executive Headteacher Jamie Rockman	suzannegreen@haybrookcollege.co.uk
Littledown School (DFE: 7030)	Academy	Queens Road, Slough, SL1 3QW	01753 521734	Jo Matthews	post@littledown.slough.sch.uk
Further Education Settings					
Langley College (Windsor Forest Colleges Group)	College	Langley Campus, Station Road, Slough SL3 8BY	01753 793000	Gillian May	gillian.may@windsor-forest.ac.uk

This document can be made available on audio tape, braille or in large print, and is also available on the website where it can easily be viewed in large print.

Winter Maintenance Plan 2024/25

If you would like assistance with the translation of the information in this document, please ask an English speaking person to request this by calling 01753 477336.

यदि आप इस दस्तावेज़ में दी गई जानकारी के अनुवाद किए जाने की सहायता चाहते हैं तो कृपया किसी अंग्रेजी भाषी व्यक्ति से यह अनुरोध करने के लिए 01753 477336 पर बात करके कहें।

ਜੇ ਤੁਸੀਂ ਇਸ ਦਸਤਾਵੇਜ਼ ਵਿਚਲੀ ਜਾਣਕਾਰੀ ਦਾ ਅਨੁਵਾਦ ਕਰਨ ਲਈ ਸਹਾਇਤਾ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਸੇ ਅੰਗਰੇਜ਼ੀ ਬੋਲਣ ਵਾਲੇ ਵਿਅਕਤੀ ਨੂੰ 01753 477336 ਉੱਤੇ ਕਾਲ ਕਰਕੇ ਇਸ ਬਾਰੇ ਬੇਨਤੀ ਕਰਨ ਲਈ ਕਹੋ।

Aby uzyskać pomoc odnośnie tłumaczenia instrukcji zawartych w niniejszym dokumencie, należy zwrócić się do osoby mówiącej po angielsku, aby zadzwoniła w tej sprawie pod numer 01753 477336.

Haddii aad doonayso caawinaad ah in lagu turjibaano warbixinta dukumeentigaan ku qoran, fadlan weydiiso in qof ku hadla Inriis uu ku Waco 01753 477336 si uu kugu codsado.

اگر آپ کو اس دستاویز میں دی گئی معلومات کے ترجمے کے سلسلے میں مدد چاہئے تو، براہ کرم ایک انگریزی بولنے والے شخص سے 01753 477336 پر کال کر کے اس کی درخواست کرنے کے لئے کہیں۔