

Council Tax booklet 2024/2025

This document incorporates Council Tax information for Slough Borough Council, Police & Crime Commissioner for Thames Valley, and Royal Berkshire Fire & Rescue Authority.

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Useful contact details

Council Tax

Contact us:

[Save time do it online - Self Service](#)

[Slough Borough Council website](#)

email: counciltax@slough.gov.uk

Paying by phone: 0300 456 0480 (open 24/7) - option 1

Check [Council tax - Slough Borough Council](#) for information about your Council Tax and discounts and exemptions.



Scan here for more information about council tax, how to make payment, ways to reduce the amount of Council Tax payable.

Benefits

Find out more about Housing benefit and Council Tax Reduction here. [Benefits and support – Slough Borough Council](#)

Department for Work and Pensions Universal Credit

Tel: 0800 328 5644

Visit [Universal Credit: What Universal Credit is - GOV.UK](#)

Valuation Office Agency (VOA)

[Valuation Office Agency - GOV.UK](#)

To view your property and check if you can request a review.

You can [contact the VOA here](#). Or send them an email: cteast@voa.gsi.gov.uk

If you cannot use the online service, call **03000 501 501**. Lines are open Monday to Friday, 8.30am to 5pm. Or write to:

Valuation Office Agency
Durham Customer Service Centre Wycliffe House
Green Lane Durham, DH1 3UW

Valuation Tribunal Service

If you have appealed to the council about your bill and disagree with our decision, you can appeal to this independent organisation.

Website: [Valuation Tribunal website](#) Email: ytdoncaster@valuationtribunal.gov.uk

Telephone: 0303 445 8100 Fax: 020 7481 4891

Introduction

This booklet explains how we work out your Council Tax, and where the money goes. It also sets out easy ways to pay and details of how you could qualify for a discount or exemption.

Many people are entitled to claim Council Tax Reduction (CTRS), even if they are in full time work. For more information, please visit [How to apply for council tax reduction – Slough Borough Council](#).

This booklet is available on our website, where you can find a copy that can be easily downloaded and printed if you need a hard copy. Making it available online helps us save considerable printing and delivery costs.

Fair Processing Notice

It is a statutory requirement the authority holds your personal information. You have the right to:

- request access to, rectification or erasure of your personal data from the council
- restrict or object to processing, and data portability.

All parties above using such information do so on the basis of public interest and the legitimate interest stated above, processing will only cease if compelling legitimate grounds cannot be proven to override your interest.

You have the right to lodge a complaint with the [Information Commissioner's Office](#) or relevant supervisory authority.

For further information [Privacy notices – Slough Borough Council](#).

What is Council Tax?

Council Tax is the way people pay for local services such as:

- education
- bin collections
- libraries
- care for the elderly etc.

Based on property values set by the Inland Revenue's valuation office in 1991, the amount of tax you pay makes a contribution towards the cost of local services.

Ways to pay your Council Tax

Direct debit

Direct Debit is the easiest and most convenient way to pay. Over 63% of residents pay their Council Tax by Direct Debit. To sign-up follow the simple process at [Pay council tax – Slough Borough Council](#).

Pay On-Line via your bank

You can pay your council tax by phone or online banking using the following bank details:

- Sort Code: 30-97-73
- Bank Account No: 00251708
- Bank address: Lloyds Bank, 123 High Street, Slough, SL1 1EH

Please make sure you quote your Council Tax reference number, so we know the payment is from you.

Online Payments

You can pay your Council Tax through our [online payments system](#), if you have a debit or credit card. You can make regular or one-off payments 24 hours a day. Please have the following details ready:

- your Council Tax account reference number
- your debit or credit card details.

Telephone

Please call our 24/7 payment line on **0300 456 0480** and follow the instructions at option 1.

Please make sure you have your council tax reference number so that we know the payment is from you.

Post Office or Payzone

Visit a Payzone location to make a payment. You will need to show your bill with the barcode on.

- [Find your nearest Payzone store](#)

Pay at your local Post Office [Find your nearest Post Office](#) Branch **Please make sure you have your council tax reference number so that we know the payment is from you.**

If you pay your Council Tax at Payzone or Post Office, you should allow at least **7 days before the due date** for the money to reach our account on time.

Pay your Council Tax over 12 instalments instead of 10

You can ask to pay your Council Tax over 12 instalments. This means your monthly payments will be slightly lower. However, you would have instalments to pay all year round, April to March. For more information visit [Pay your council tax over 12 instalments instead of 10](#).

Sign up to Council Tax self-service

It is now easy for you to manage your own Council Tax, Housing Benefit or Council Tax Reduction online through the Council Tax self-service portal [What is Self Service and how to use it – Slough Borough Council](#) You can:

- view your Council Tax bill and set up e-Billing.
- set up a Direct Debit.
- check your account balance, payment history and next payment due
- make a payment.
- apply for a Council Tax Reduction/Housing Benefit
- view your benefit awards and calculations.
- tell us you are moving.

Paperless billing

Under Council Tax self-service all residents can ask to receive Council Tax bill notifications by email rather than through the post.

Who has to pay?

To work out who is responsible for paying Council Tax in your home, look down the list below until you come to the category that applies to you.

1. Resident owner of the property (who owns the freehold)
2. Resident person who owns the lease
3. Resident tenant (including council tenants)
4. Resident who has a license to live in the property
5. Someone who just lives there.
6. Non-resident owner of the property

If no adults live in the property as their main home, the owner or person entitled to possession is responsible for paying the Council Tax bill.

In some special cases (including houses in multiple occupation such as bedsits), it is the owner who is responsible for paying the Council Tax and not the residents.

A resident is a person aged 18 years or over who lives in the dwelling as their only or main home.

Joint owners or tenants are jointly liable for one Council Tax bill for the dwelling. Husbands and wives, civil partners and unmarried partners who live together are also jointly responsible for paying the bill.

What if I do not pay my Council Tax?

Reminders and Final Notices will be issued.

If you believe the notice is incorrect, please email: counciltax@slough.gov.uk Please include your Council Tax reference number to the subject field as this will speed up a response to your query.

You must confirm why you believe the notice is incorrect for example liability. This can prevent:

- statutory recovery documents being issued.
- help residents avoid paying expensive additional costs.

It is your responsibility to maintain the instalments due on your account in line with the Council Tax demand notice issued and failure to do so will result in recovery action being taken.

Enforcement

If you fail to pay or pay late, you will lose your right to pay by instalments and must pay the outstanding balance in full immediately. You will receive a reminder / final notice and you could receive a court summons and must pay £83.95 costs and £61.00 for a liability order if your summonsed amount is not paid by the court hearing date.

Your case could then be referred to enforcement agents for collection and incur the following charges.

Compliance stage fee: £75

This fee is due as soon as the case is received by the enforcement agent and covers all activity up to the first commencement of the enforcement stage.

Enforcement stage fee: £235 plus 7.5% of the value of the original debt which exceeds £1,500

This stage comprises all activity from the first attendance at the premises in relation to the instruction.

Sale stage fee: £110 plus 7.5% of the value of the original debt which exceeds £1,500

This stage commences with the 1st attendance at the property for the purpose of transporting goods to the place of sale.

Enforcement fees are nationally fixed and set by government.

You could also if the payment remains outstanding:

- be made bankrupt.
- A charge be placed on your home.
- be jailed for up to 90 days.

So, please let us know straight away if you are having difficulty paying your Council Tax. You can make an arrangement to pay please email: counciltax@slough.gov.uk Please include “arrangement” and your Council Tax reference number to the subject field as this will speed up a response to your query.

Council Tax discounts

You may be entitled to a discount on your Council Tax bill if you, or someone in your household, fall into one of these categories:

- students, apprentices, YTS trainees, student nurses and foreign language assistants
- a person aged between 18 and 25 who has left Slough Borough Council local authority care
- people under 20 who are on, or have just completed, a qualifying course of further education
- young people for whom child benefit is still payable.
- people caring for someone with a disability who is not a spouse, partner, or child under 18
- severely mentally impaired people
- live-in care workers on low pay, such as community service volunteers
- patients usually resident in hospital, residential care homes, nursing homes or hostels providing a high level of care
- residents of certain hostels or night shelters
- prisoners, convicted or on remand, except where imprisonment is for non-payment of fines or council tax.
- second adult rebate for pension age only

To apply for a discount please go to our website [Discounts – Slough Borough Council](#)

Reductions for people with disabilities

If you or anyone who lives with you is disabled, you may be entitled to reduced council tax if:

- your home has an extra bathroom or kitchen that is essential or of major importance to the disabled person's wellbeing
- your home has a room (not a bathroom, kitchen, or lavatory) specifically used or adapted for the disabled person, which is essential or of major importance to the disabled person's wellbeing
- a wheelchair is used inside the home, and it is essential or of major importance to the disabled person's wellbeing

You can still apply even if your home is charged as a band A property.

If you care for someone with a disability who is not your spouse, partner, or a child under 18, you may be entitled to be 'disregarded' for council tax.

For more information and to apply please visit [Council tax reduction form - for person with a disability – Slough Borough Council](#)

Empty homes premium

Unless an exemption applies (see council tax exemptions below), the Council will charge a premium on all properties that have been unoccupied and unfurnished, therefore, the following charges apply:

- 100% - Empty for 1 year or more
- 200% - Empty for 5 Years or more
- 300% - Empty for 10 Years or more

You will not have to pay the empty premium if either:

- The empty property is an annex
- You're in the armed forces and you have to move into armed forces accommodation as part of your work

There are two exceptions to the additional premiums as follows:

- Dwellings which are the main residence of a person, but are empty while that person resides in accommodation provided by the Ministry of Defence by reason of their employment e.g., service personnel posted away from home
- Dwellings which form part of a single property which includes at least one other dwelling and is being used by a resident of that other dwelling i.e., an annex.

Unoccupied and Furnished Properties/Second Homes

From **1 April 2025**, the Council will charge a 100% premium on top of what you normally pay on all properties that are furnished and unoccupied.

The Levelling-up and Regeneration Act 2023, contains powers for billing authorities to introduce a **new 100% Council Tax Premium for furnished properties periodically occupied (referred to as 'second homes') from 1 April 2025.**

A billing authority's first determination under the section in the Act must be made at least one year before the beginning of the financial year to which it relates, so by the 1 April 2024, for it to apply from 1 April 2025.

The conditions for the premium are:

- There is no resident in the dwelling, and
- The dwelling is substantially furnished.

Slough Borough Council will introduce this new premium of 100% for furnished properties periodically occupied into its policy from 1 April 2025, as agreed at council on Thursday 7 March 2024.

Discount for annexes

The government wishes to support extended families living together i.e., children saving for a new home or elderly parents. If parts of a home are constructed or adapted for separate occupation and separately banded for council tax as an annexes, a 50% discount can be awarded.

If you think this discount applies to you please email: counciltax@slough.gov.uk Please include "annexe" and your Council Tax reference number to the subject field as this will speed up a response to your query.

Council tax exemptions

You do not have to pay Council Tax on a property if it falls into any of the following exemption categories. If your bill has an exemption code on it, you must tell us if you think the exemption is wrong. If you have not been granted an exemption but think you may be entitled to one, please apply on-line [Council tax exemption – Slough Borough Council](#)

- Class B** - Owned by charity and unoccupied. Exempt for up to six months.
- Class D** - Unoccupied because the owner or tenant is in prison.
- Class E** - Unoccupied because the owner or tenant now lives in a hospital or care home.
- Class F** - Unoccupied after a death. Exempt for up to six months after grant of probate.
- Class G** - Unoccupied because occupation is forbidden by law.
- Class H** - Unoccupied and is being held for occupation by a minister of religion.
- Class I** - Unoccupied as the person has moved to receive personal care elsewhere.
- Class J** - Unoccupied as persons have moved to provide personal care elsewhere.
- Class K** - Unoccupied properties owned and last used by a student
- Class L** - Unoccupied properties that have been repossessed by the mortgage lender.
- Class M** - Student Hall of residence.
- Class N** - Properties only occupied by students.
- Class O** - UK armed forces accommodation.
- Class P** - Occupied by a member of visiting force.
- Class Q** - Unoccupied property that is the responsibility of a bankrupt's trustee.
- Class R** - Unoccupied caravan pitch or boat mooring.
- Class S** - All occupiers under 18 years of age.
- Class T** - Unoccupied granny flat or annex which cannot be let out separately.
- Class U** - All occupiers are severely mentally impaired.
- Class V** - Main residence of a person with diplomatic privilege or immunity.
- Class W** - Granny flat or annexes that is occupied by a dependent relative.

Moving home?

Please remember to tell us if you move home. You can do this through our on line change of address form on the Self-service portal [Change of circumstances – Slough Borough Council](#)

Let us know immediately about any changes in your circumstances, particularly if you are claiming Council Tax Reduction, Housing Benefit or any other discount or exemption.

You must also tell us if you have been given a discount to which you are not entitled.

How to request a review of your Council Tax bill

If you disagree with our decision about the bill or your responsibility to pay Council Tax, please email counciltax@slough.gov.uk Please include your Council Tax reference number to the subject field as this will speed up a response to your query.

You can ask for a review of the decision if you think:

- we are sending bills to the wrong person for your home
- your home should be exempt from Council Tax
- the amount on the bill is wrong, for example if you think you are entitled to a discount or a reduction.
- we have not reduced the bill for a disability.

Appeals to the Valuation Tribunal Service

If you asked for a review of your bill and do not receive a reply within two months, or you receive a reply within two months and you still disagree with our decision, you have a further two months in which to appeal to the Valuation Tribunal Service (VTS). [Contact details for VTS can be found here.](#)

You cannot appeal if your only reason for doing so is that you do not agree with our Council Tax Reduction Scheme.

Disagree with the banding of your property?

Your property has been allocated to one of eight bands by the Inland Revenue's Valuation Office, on the basis of its open market value on 1 April 1991.

Each valuation band pays a different amount of Council Tax.

If you think the property has been placed in the wrong band, you may be able to appeal by:

- asking the [Valuation Office Agency - GOV.UK \(voa.gov.uk\)](http://voa.gov.uk) (VOA) to check it
- making a formal challenge to the VOA – you can only do this in certain circumstances, for example, if your property has changed significantly since it was valued

Statement concerning Adult Social Care funding

The Secretary of State for Communities and Local Government has made an offer to adult social care authorities. “Adult social care authorities” are local authorities which have functions under Part 1 of the Care Act 2014, namely county councils in England, district councils for an area in England for which there is no county council, London borough councils, the Common Council of the City of London, and the Council of the Isles of Scilly.

The offer is the option of an adult social care authority being able to charge a “precept” on its Council Tax for the financial year beginning in 2016 without holding a referendum, to assist the authority in meeting expenditure on adult social care. The maximum increase permitted is an additional 2% on Council Tax. The Council agreed at its meeting on 7 March 2024 that the Adult Social Care precept for 2024/25 would increase by 0.51%.

This precept is shown on your Council Tax bill – it states that the Adult Social Care precept is 0.51% while the increase for Slough Borough Council is 7.99% and is included in your monthly Council Tax payments.

The income generated from this charge can only be used for adult social care services.

As part of the process of setting our budget the chief finance officer (s151) is required to confirm in writing to central government that we will use the ‘Adult Social Care precept’ and this will be spent on Adult Social Care functions.

Getting help with your Council Tax bill

Council Tax Reduction Scheme

Our Council Tax Reduction Scheme continues to support those struggling on lower incomes.

For further information please follow the link: [Council tax reduction scheme – Slough Borough Council](#)

Disagree with our Council Tax Reduction decision?

Please check the details of your award on the notification letter which detailed the amount of your entitlement. If you think we have made a mistake or disagree with the decision you can ask us to explain the decision by phoning, writing, or visiting us.

[Contact us – Slough Borough Council.](#)

If you think the decision is wrong, you have one month from the date of the letter to request a reconsideration. You must clearly state why you think the decision is wrong. Once your ‘request for reconsideration’ has been looked at by the benefits service they will contact you to advise you of the decision.

If we agree with our original decision, you have one month from the date of the letter to lodge an appeal. Your appeal must be in writing (not by telephone) clearly stating what you are appealing against and must be signed by you.

If we decide that our original decision was correct you have the right to appeal directly to the Valuation Tribunal Service (VTS) which is independent of the council. You can appeal against the:

- amount of Council Tax Reduction we have granted you.
- information we have used to calculate your Council Tax Reduction.

You cannot appeal against any of the rules of our Council Tax Reduction scheme.

Before you can appeal to VTS, you must write to us first, asking us to look at our original decision. Council Tax booklet 2024-2025

You can only appeal to the VTS once we have considered our decision and decided that it is correct.

If you appeal directly to the VTS without first asking us to look at the original decision again, the appeal will not be accepted or considered. If we have decided our original decision is correct, you then have two months in which to appeal directly to the VTS.

If we do not respond to your request to look at the original decision again within two months, you can appeal directly to the TVS. In these circumstances the appeal must be made within four months of the original decision that you think is incorrect.

Please note you must continue to pay your Council Tax while awaiting the result of an appeal hearing.

Council Tax exceptional hardship relief

The Council Tax Hardship scheme has been developed to support residents who are suffering hardship and need assistance for a specified period to pay their Council Tax. The scheme will only be used for the payment of Council Tax and all payments will be credited to the Council Tax account; no payments will be paid direct to the customer. Please complete the form and email it to benefits@slough.gov.uk or return it to PO Box 1032 Slough SL1 3YT

If you have problems accessing or completing this form, please email benefits@slough.gov.uk

- [Council Tax hardship application form](#)

Help with your rent: Universal Credit or Housing Benefit

What is Universal Credit (UC)?

UC is a means-tested benefit for people of working-age who are on a low income. It replaces the following six existing means-tested benefits:

- Income Support
- Income-based Jobseeker's Allowance
- Income-related Employment and Support Allowance
- Housing Benefit
- Child Tax Credit
- Working Tax Credit

The above six benefits are also known as legacy benefits.

Can I get Universal Credit (UC)?

Whether you can claim UC depends on your personal circumstances. If you are receiving any of the legacy benefits listed above, you will lose these if you claim UC, and will not be able to go back on them.

To claim UC, you must:

- be 18 or over (in most cases)
- be under Pension Credit age.
- be in Great Britain
- not be in education (in most cases)
- have accepted a claimant commitment.

If you have a partner, you will make a joint claim as a couple. If one of you does not meet any of the above conditions, that person will be ignored for the purposes of calculating the UC maximum amount - although their savings/capital, income and earnings will still be considered.

What is the UC housing costs element?

This money is to help you with your housing costs. It can help with rent and some service charges if you are a tenant.

If you are a homeowner, you cannot get the housing costs element to help with mortgage payments. However, you might be able to get it for ground rent and service charges. Homeowners might be able to get help with mortgage payments in the form of a [Support for Mortgage Interest loan](#).

The UC housing cost element cannot be paid if you:

- are a pensioner.
- live in supported or temporary accommodation.

If any of the above applies you will need to claim Housing Benefit if you need help with your rent costs.

If you are already claiming any of the benefits that UC replaces, you can carry on getting your benefits. If you have any change of circumstances that means your existing claims for these benefits ends, you will not be able to make new claims for any of the benefits UC replaces.

Citizens Advice (England and Wales) provide a new Help to Claim service to anyone who requires support to make a new UC claim. This includes anyone moving from another benefit to UC following a change of circumstances.

The service offers you tailored, practical support to help you make a UC claim up to receiving your first full correct payment on time. You can access the service:

- online through webchat
- on free telephone phone number
- face to face through local Citizens Advice services

[Find out more about the Help to Claim service here.](#)

Please note UC does not cover Council Tax costs so applications for Council Tax Reduction should still be made through the council. Visit our website for more information.

[How to apply for council tax reduction – Slough Borough Council](#)

Claim Housing Benefit today online

You should claim Housing Benefit to help with your housing costs if:

- you have reached State Pension age.
- you live in temporary accommodation.
- you live in sheltered or supported housing with special facilities such as alarms or wardens.

[Claim housing benefit – Slough Borough Council](#)

Disagree with our Housing Benefit decision?

Please check the details of your award on the notification letter which detailed the amount of your entitlement. If you think we have made a mistake or disagree with the decision you can ask us to explain the decision by phoning, writing, or visiting us.

[Contact details for benefits](#)

If you think the decision is wrong, you have one month from the date of the letter to request a

reconsideration. You must clearly state why you think the decision is wrong. Once your 'request for reconsideration' has been looked at by the benefits service they will contact you to advise you of the decision.

If we agree with our original decision, you have one month from the date of the letter to lodge an appeal. Your appeal must be in writing (not by telephone) clearly stating what you are appealing against and must be signed by you.

Please note: this information is for general guidance only. Please contact us to talk about your individual circumstances and we will be able to give you more information.

Help us fight benefit fraud

To report fraud against the council such as council tax reduction or discount, housing, blue badge, social care payments and business rates.

- Complete our simple online [report fraud form](#).
- Call the fraud hotline on 01753 787876 (24 hours).

You have the right to remain anonymous and all the information provided will be treated in the strictest confidence.

Benefit fraud

Benefit fraud is now the responsibility of the Department of Work and Pensions. Slough Borough Council no longer investigates this.

If someone claims Housing Benefit and/or Social Security benefits where they have no right to entitlement, they are committing benefit fraud. Typical examples of benefit fraud are people who:

- work, but do not declare this when they submit their claim
- claim as a single person, but live with a partner
- claim from an address, but do not live there
- do not tell the Council the full amount of income, savings, or capital they have when they claim benefit
- for any reason do not have any right to claim Housing Benefit.

How to report benefit fraud

Telephone: call the National Benefit Fraud Hotline on 0800 854 440. Your call is free and confidential you do not have to give your name or address. Lines are open Monday to Friday 8.00am to 6.00pm. If you have speech or hearing problems, you can use a text phone service on 0800 328 0512 or Welsh speakers can call on 0800 678 3722.

Online: [Report benefit fraud \(GOV.UK\)](#).

Council Tax Budget 2024/2025

Expenditure and Council Tax

Due to the exceptional and well-documented challenges faced by the Council, the Government proposed a maximum Council Tax increase for Slough of 8%, compared to the usual 3%. This is alongside the power, along with all other Councils with adult social care responsibilities, to increase the Adult Social Care precept by 2%. The Council has decided to increase Council Tax by 7.99% and to restrict the increase in the Adult Social Care precept by 0.51%, an overall increase in Council Tax of 8.5%. The additional Council Tax raised helps protect services and will reduce the amount of exceptional financial support the Council is relying on in future years to balance its books.

The Council has built on the significant progress previously made in its financial recovery strategy which has seen total asset sales of £225m over the last 2 years, with further sales forecasted in the coming year. These sales are necessary to pay off loans and other capital financing costs that the Council faces, and this will in time lead to the impact of these on the budget reducing. In addition, like most other similar councils Slough is facing significant financial pressures from the demand led services of Adults and Childrens Social Care, and from Temporary Accommodation. This has led to increased expenditure this year, and a need to invest money into those services next year. In addition, in the next financial year the Council requires £23m of exceptional financial support in order to meet the cost of delivering core services.

Support will continue to be provided to those who will be most seriously impacted by this increase, with the current Council Tax Reduction Scheme maintained, and providing support for more than 9,200 households across the Borough. The scheme has a maximum Council Tax reduction of 100 per cent and will provide support totaling an estimated £11.8m in 2024/25. In addition, we will continue to provide a locally managed Household Support Fund to a wide range of low-income households in our community.

Councilor Dexter Smith, Leader of the Council, said: “This is a budget that puts the Council on the right path to recovery. This is a budget that does take the hard decisions that need to be taken and puts the Council on the right path to viability and sustainability.”

Valuation Bands

The Council Tax for each valuation band is calculated as a proportion of Band D. The table below shows the Council Tax for each band.

Total 2024/25 Council Tax excluding local Parishes:

Band	Valuation Bands	Total 2024/25 Council Tax	Total 2023/24 Council Tax
A	£40k or less	£1,454.86	£1,348.94
B	£40,001 to £52,000	£1,697.33	£1,573.78
C	£52,001 to £68,000	£1,939.81	£1,798.59
D	£68,001 to £88,000	£2,182.28	£2,023.42
E	£88,001 to £120,000	£2,667.23	£2,473.06
F	£120,001 to £160,000	£3,152.18	£2,922.72
G	£160,001 to £320,000	£3,637.14	£3,372.36
H	Over £320k	£4,364.56	£4,046.84

Total 2024/25 Council Tax for Colnbrook with Poyle:

Band	Parish Precept	Total 2024/25 Council Tax	Total 2023/24 Council Tax
A	£33.41	£1,488.27	£1,376.60
B	£38.98	£1,736.31	£1,606.05
C	£44.55	£1,984.36	£1,835.47
D	£50.12	£2,232.40	£2,064.91
E	£61.26	£2,728.49	£2,523.77
F	£72.40	£3,224.58	£2,982.65
G	£83.53	£3,720.67	£3,441.51
H	£100.24	£4,464.80	£4,129.82

Total 2024/25 Council Tax for Britwell:

Ban d	Parish Precept	Total 2024/25 Council Tax	Total 2023/24 Council Tax
A	£44.01	£1,498.87	£1,390.86
B	£51.35	£1,748.68	£1,622.69
C	£58.68	£1,998.49	£1,854.48
D	£66.02	£2,248.30	£2,086.30
E	£80.69	£2,747.92	£2,549.91
F	£95.36	£3,247.54	£3,013.55
G	£110.03	£3,747.17	£3,477.16
H	£132.04	£4,496.60	£4,172.60

Total 2024/25 Council Tax for Wexham:

Ban d	Parish Precept	Total 2024/25 Council Tax	Total 2023/24 Council Tax
A	£20.00	£1,474.86	£1,365.61
B	£23.33	£1,720.66	£1,593.22
C	£26.67	£1,966.48	£1,820.81
D	£30.00	£2,212.28	£2,048.42
E	£36.67	£2,703.90	£2,503.62
F	£43.33	£3,195.51	£2,958.83
G	£50.00	£3,687.14	£3,414.03
H	£60.00	£4,424.56	£4,096.84

How the total is made up

The table below shows how the 2024/25 Council Tax, excluding payments for Parish precepts, is made up.

Band	Slough	Slough Adult Social Care	Police & Crime Commissioner for Thames Valley	Royal Berks Fire & Rescue Authority	Total Council Tax
A	£1072.89	£ 148.24	£179.52	£54.21	£1454.86
B	£1251.70	£172.95	£209.44	£63.24	£1,697.33
C	£1,430.52	£197.65	£239.36	£72.28	£1,939.81
D	£1,609.33	£222.36	£269.28	£81.31	£2,182.28
E	£1,966.96	£271.77	£329.12	£99.38	£2,667.23
F	£2,324.58	£321.19	£388.96	£117.45	£3,152.18
G	£2,682.22	£370.60	£448.80	£135.52	£3,637.14
H	£3,218.66	£444.72	£538.56	£162.62	£4,364.56

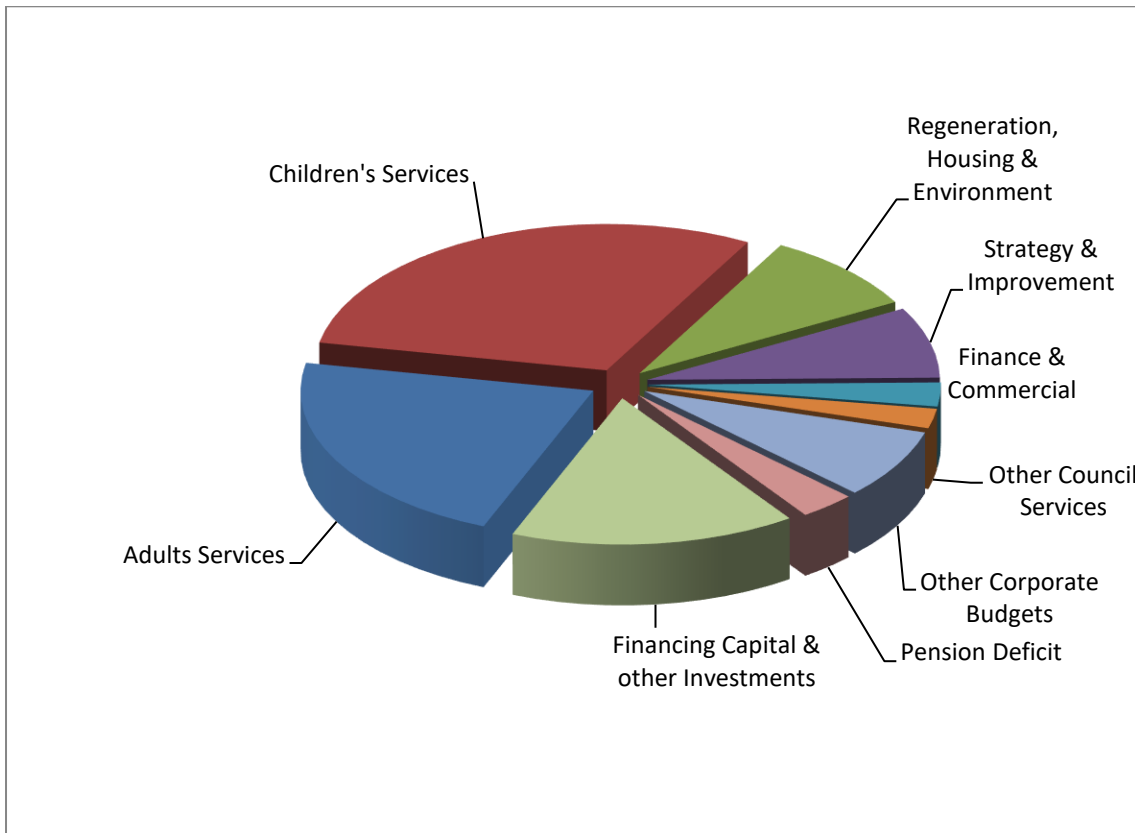
More details of the Police & Crime Commissioner for Thames Valley precept for Slough 2024/25 can be found on the Thames Valley PCC website. [Council Tax - Thames Valley PCC \(thamesvalley-pcc.gov.uk\)](https://www.thamesvalley-pcc.gov.uk)

More details of the Royal Berkshire Fire & Rescue Authority precept for Slough for 2024/25 can be found on the Fire Authority website. [Financial Transparency | Royal Berkshire Fire and Rescue Service \(rbfrs.co.uk\)](https://www.rbfrs.co.uk)

Environmental Agency

The Environmental Agency charges local authorities, including Slough Borough Council, a levy for providing flood defenses. In the Thames region, this includes maintenance, of the river system and operation of a flood warning system. In 2024/2025 the levy is £105,634.63

Where the money goes 2024/2025



The graph shows how every £1 budgeted is spent:

- 22p pays for Adult Social Care services
- 30p pays for Children, Learning and Skills
- 9p pays for Regeneration, Housing and Environment services
- 8p pays for Strategy and Improvement services
- 2p pays for Finance and Commercial services
- 2p pays for other Council services
- 8p pays for Other Corporate Budgets
- 3p pays for the Pension Deficit
- 16p pays for Financing Capital and Other Investments

For further information please see our website: [Council budget and spending – Slough Borough Council](#)

Supporting you through tough times

We cannot stop the tough times, but as a council we are committed to providing you with local quality services delivering value for money.

Do not bury your head in the sand if you are in financial difficulty. Contact us as early as possible. We can advise you of any discounts or benefits to which you may be entitled. In special circumstances, we may be able to offer you a revised payment plan.

You can also get specialist money advice from an outside organization.

Citizens' Advice

Provides a range of advice services including how to cope with your debt problems.

[Citizens Advice Bureau](#)

Tel: 03444 111 444

Slough freephone number: 08081697766

Slough local number: 01753 981040

StepChange Debt Charity

[Stepchange website](#)

National Debtline 0808 808 4000

[National Debtline website](#)

Money Advice Service

[The Money Advice Service](#) offers free, impartial advice and tools which can help you get your money into shape.

Tel: 030 0500 5000

Other useful advice services

- [Court claims, debt and bankruptcy \(GOV.UK\)](#)



Save time, do it online!
24-hour access to your account

Use your Self Service account to view your council tax bill and any council tax support, set up a direct debit and report a change of address: www.slough.gov.uk/selfservice

email: counciltax@slough.gov.uk - please include your Council tax account number to the subject field as this will speed up a response to your query.



Scan here for more information about council tax, how to make payment, ways to reduce the amount of Council Tax payable.