

Provider Forum

Minutes of meeting held on Monday 21 November 2022 via Teams

For all presentations and documents referenced in the minutes please contact

ASC.Commissioning@slough.gov.uk

Item No	Item	Action
1.	<p>Welcome and introduction</p> <p>Apologies:</p> <ul style="list-style-type: none"> - Jane Senior - Keith Irwin-Hill - Lisa Leah <p>MG thanked providers who contributed to the cost of care exercise.</p>	
2.	<p>Berkshire Fire service (RBFRS) update</p> <p>Darci Hellend (DH) joined the meeting to discuss 4 service provisions available to providers to ensure the safety of residents.</p> <ul style="list-style-type: none"> - Safe and well visits - Adults at Risk Programme training (ARP) - Threat/risk of arson referrals - Protection (Fire safety inspections) <p>DH confirmed that for queries relating to site visits and speaking to residents about fire safety, providers need to contact: preventionsafetyeducationteam@rbfrs.co.uk</p>	
3.	<p>Modern Slavery</p> <p>Helen Buckland (HB) gave a presentation on Modern Slavery focusing on forced labour and specific risks to the care sector. Providers are recommended to use the recruitment checklist to protect workers.</p> <p>For providers who have concerns about staff they are recommended to get in touch via the Modern Slavery helpline or contact Helen Buckland directly (Helen.Buckland@Slough.gov.uk)</p> <p>Providers can print off the Modern Slavery poster for raising awareness with staff.</p>	
4.	<p>Workforce development funding update</p> <p>Liz Bailey (LB) is the administrator for the workforce development funding partnership. It gives support to providers in terms of learning and development opportunities. The ASC-WDS accounts can be used to compare pay rates, workforce metrics and other performance measures.</p> <p>It was noted that take up amongst Slough is lower than elsewhere.</p>	

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5.	<p>Healthwatch - Enter and view</p> <p>Healthwatch are independent champions for people using health and social care services with the aim to make improvements and signpost useful resources.</p> <p>The Enter and View work comprises of an information gathering service about services from staff, families, and carers. Authorised representatives will visit the service on behalf of Healthwatch. The visiting team will then prepare a report with their findings with the aim to share good care and practice. The work is currently awaiting sign off and recruitment is underway of new authorised representatives.</p>	
6.	<p>Health update</p> <p>Julie Adams (JA), Mike Wooldridge (MW), Sally Clarke (SC), Summer Kanyepi (SK) all joined the meeting to provide a health update.</p> <ul style="list-style-type: none"> - There are lots of free training on offer to providers from Frimley Health. - Activity champions network is available to all providers - Providers are encouraged to reach out to the Frimley health team directly frimleyicb.carehomes@nhs.net - Wellbeing support for all Health & Social Care Staff working in East Berkshire: Home Wellbeing Matters (berkshirehealthcare.nhs.uk) - If providers had a norovirus outbreak last Christmas, they are asked to dispose of the decorations to avoid a future outbreak <p>Medicines safety champion update</p> <ul style="list-style-type: none"> - SC noted this has rolled out to care homes recently with the aim to have a medicines safety champion for each care home - Providers are encouraged to get in touch with Sally Clarke to take part - sally.clarke6@nhs.net - This is aimed mainly at care homes, but domiciliary care agencies can get involved 	
7.	<p>AOB</p> <ul style="list-style-type: none"> - Newsletter feedback <p>Providers have been requested to send feedback on the newsletter to the ASC Commissioning inbox to ensure it is beneficial for providers</p> <ul style="list-style-type: none"> - Business continuity plans <p>Providers are to send through their latest business continuity plans to the ASC Commissioning inbox</p> <ul style="list-style-type: none"> - Healthy smiles training 	CH/SK

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	<p>Training will be organised with Karen Gonzalez, the oral health lead, for mid- January</p> <ul style="list-style-type: none"> - Items for future meetings <p>The next meeting will cover the digital support offer with Lisa Leah</p> <ul style="list-style-type: none"> - Providers requested more information on financial support for service users. Agreed for this to be covered at the February forum in more detail. CH/SK – To look into relevant support from local partners. 	
8.	<p>Care homes only: Digital support offer</p> <p>This has been postponed until the next meeting on Tuesday 14 February. Providers are encouraged to get in touch with Lisa directly regarding the digital support offer if they have any questions- lisa.leah@oacp.org.uk</p>	
9.	<p>Date of next meeting</p> <p>Tuesday 14 February 14.00-16.00</p>	