

List of organisations who provide Telecare or Assistive Technology

This short list of telecare providers has been compiled by Slough Borough Council to assist people in accessing a range of telecare services. The list is an example of services that are available and does not act as a recommendation by Slough Borough Council. There are many other service providers who can be found by doing an internet search.

You are advised to check what the different services are offering to ensure it is suitable for your specific needs.

Some questions you might like to ask the service provider that might help you are:

- What different items of equipment do they offer?
- What is the cost of the base unit or any ongoing charge?
- Is installation offered and how much does it cost?
- How long is the warranty?
- Is delivery by post offered? Is the device set up before being dispatched?
- What is the cancellation policy?

In the list below providers marked as supplying equipment may supply from a simple range such as a lifeline and pendant to those who can supply a whole range of different devices to meet different needs.

Providers marked as providing a monitoring service provide a service that will respond to an alarm being activated.

Many providers provide both these services however it is also possible to purchase a device from one supplier and have it monitored by another – please ask the suppliers when you call them to ensure you get the best and most appropriate solution for you.

Service Name	Equipment	Monitoring	Phone	Website
Age Concern Personal AlarmService	X	X	0800 011 3641	www.aidcall.co.uk/personalcare/
Alert 24 Ltd	X	X	0845 257 0447	alert24hour.co.uk/
Care Harmony	X	X	0800 987 5402	www.careharmony.co.uk
Careline UK	X	X	0845 434 5440	www.carelineuk.com/
Forestcare LifelineAlarms	X	X	01344 786500	www.bracknell-forest.gov.uk/forestcareandemergencyresponse
Invicta Telecare	X	X	0845 601 8523	www.invictatelecare.co.uk/
Nottingham Rehabilitation Supplies	X		0845 606 0911	www.nrs-uk.co.uk
SAGA	X	X	0800 068 5059	www.saga.co.uk
Telecare 24	X	X	0800 180 8540	www.telecare24.co.uk
Tunstall	X	X	08450 565456	www.tunstall.co.uk
Wealden & Eastbourn eLifeline	X	X	01323 644 422	www.welbeing.org.uk
Housing Solutions (Maidenhead)	X	X	01628 545000	http://www.housingsolutions.co.uk/CommunityHousing/LifelineAlarmServices.aspx