



Savio DeCruz  
Acting Head of Transport  
Slough Borough Council  
Town Hall  
Bath Road  
Slough SL1 3UQ

Coldborough House  
Market Street  
Bracknell  
Berkshire RG12 1JA  
Tel: 01344 782200  
Fax: 01344 868332

14 July 2014

Dear Savio,

I would like to put on record our support for the Slough Mass Rapid Transit project.

As you know we are the major operator of buses in the Borough, running a comprehensive network of local bus services within Slough and to the neighbouring areas of Windsor, Maidenhead, Bracknell, High Wycombe, Uxbridge, Heathrow Airport and central London. Most of these routes run commercially.

In this position we can see that the potential economic growth is likely to be hampered by the level of congestion and therefore we wholeheartedly support this proposed scheme.

In the past we have sought to work with our public sector colleagues and other partners, such as Heathrow Airport and SEGRO and we have a strong track record of delivering improvements to our bus services through these means and of constantly reviewing our schedules to ensure that they are robust in the face of variable and at times severe traffic congestion in Slough. We have agreed in principle with Slough Borough Council that we will improve the frequency of our services in response to consistent improvements in bus journey time delivered by bus priority measures, rather than maintaining current frequencies and potentially reducing our costs. In this way we hope to offer a more attractive service particularly at peak times to commuters, and encourage mode switch in favour of buses.

Naturally if we can help more to further advance the transport system for Slough, we are very keen to do so.

Yours sincerely,

Simon Goff  
General Manager

