

**Slough Families First (Troubled Families)
Programme Outcome Plan
2015-2017**

The purpose of the Slough Families First Troubled Families Programme

In April 2012, the Government launched the Troubled Families Programme: a £448 million scheme to incentivise local authorities and their partners to turn around the lives of 120,000 troubled families by May 2015. The first programme worked with families where children were not attending school, young people were committing crime, families were involved in anti-social behaviour and adults were out of work.

The Troubled Families Programme has been expanded for a further five years from April 2015 to reach up to an additional 400,000 families across England. This ambition is to improve the lives of troubled families and as this work is taken to a significantly greater scale, to transform local public services and reduce costs for the long-term.

The aim of the National Troubled Families Programme is to reduce the demand on high cost services by identifying and intervening in families earlier, using a whole family approach and building resilience.

The Slough Families First (Troubled Families) Outcome Plan has been created to help identify, prioritise and address the needs of those families who have multiple and complex needs. The target number of families Slough will have supported by 2020 is **1,250**, with an initial target to successfully support at least **213** families in 2015/16.

For a family to be eligible for the expanded programme they must meet at least two of the six Government criteria:

- **Parents or children involved in anti-social behaviour or crime**
- **Children who have not been attending school regularly**
- **Children who need help: children of all ages, who need help, are identified as in need or are subject to a Child Protection Plan.**
- **Adults out of work or at risk of financial exclusion and young people at risk of worklessness**
- **Families affected by domestic violence and abuse**
- **Parents and children with a range of health problems**

The plan provides the framework for deciding how the indicators are determined in Slough and how significant and sustained progress is measured for all of the six headline family problems.

The plan is a dynamic tool and can be refreshed during the life of the five year programme. The initial plan is based on priorities and indicators where there is confidence that they can be measured in the early stages of the programme. It is anticipated that as the programme develops there will be emerging themes that could be developed locally and methods of measurement agreed.

This first version of the Outcomes Plan is designed to be a simple yet consistent way of tracking outcomes for families throughout their involvement with the programme. It aims to recognise the differing circumstances and needs of families, whilst giving tangible outcomes against which progress can be measured.

What will we do?

- Develop a Troubled Families Outcomes Plan that links improvements in families' outcomes to Slough's strategic priorities and goals.
- Effectively coordinate support around identified families to bring about significant and sustained progress against the agreed outcomes criteria.
- Calculate cost savings through improved coordinated interventions for the identified families.
- Contribute to the national evaluation of the programme through the provision of family monitoring data.
- Commission and use interventions known to work on improving outcomes for disadvantaged and vulnerable children, young people and families in the borough.

Each one of these families will have had a plan which focussed on priorities as described in this outcomes plan, to improve their lives and receive the right support to achieve lasting change. In order to achieve this, it will require increased collaboration and a cohesive partnership between Slough Borough Council, its partners and the voluntary and community sector.

Each family that is worked with will have a specific family outcomes plan tailored to that family, that will outline the issues for each family, the support they will receive and the change that is required. Therefore every family that is being worked with as part of the Slough families First (Troubled Families) Programme will know what is expected of them and what needs to change.

Supporting strategic priorities

Slough Borough Council has agreed a five year plan 2015-2019. The plan includes eight outcomes to respond to the opportunities and challenges facing the town, along with key actions to deliver the outcomes.

Every family that is identified and supported to deliver significant and sustained improved outcomes through the Families First (Troubled Families) Programme will directly support the delivery of the 5 year plan:

Changing, retaining and growing

- Slough will be the premier location in the south east for businesses of all sizes to locate, start, grow, and stay.
- There will more homes in the borough, with quality improving across all tenures to support our ambition for Slough.
- The centre of Slough will be vibrant, providing business, living, and cultural opportunities.

Enabling and preventing

- Slough will be one of the safest places in the Thames Valley.
- More people will take responsibility and manage their own health, care and support needs.
- Children and young people in Slough will be healthy, resilient and have positive life chances.

Using resources wisely

- The council's income and the value of its assets will be maximised.
- The council will be a leading digital transformation organisation.

The Slough Children and Young Peoples Partnership Board have also set out the partnership priorities in the Children and Young Peoples Plan to:

'Keep children and young people safe, giving them the best start and creating positive opportunities for healthy, happy lives.'

The Children and Young Peoples plan has three underlying themes developed that sit across all the priorities:

- 1) **Deprivation** - Slough residents experience high levels of deprivation in some areas of the borough. The reduction in poverty levels is implicit within the work we will undertake to reduce inequalities for families in the borough.
- 2) **Early Help** - Children, young people and families can experience many different types of challenges, and they can vary in the required levels of support needed, and occur at any stage in their lives. The Children and Young People's Partnership is committed to preventing difficulties when challenges arise by offering support as early as possible, through the development of a more responsive approach, focused on prevention and helping to reduce demand for more intensive, long term support services.

- 3) **Support for those most in need** - Whilst early intervention is key we cannot ignore problems when they arise. The Children and Young People's Partnership is committed to the provision of high quality, children's social care services for those who need them, safeguarding vulnerable children and young people.

The 2015/16 priorities are as follows:

- To provide outstanding services to the most vulnerable children and young people in the borough
- To support children and young people's emotional and mental wellbeing
- To support children and young people's physical wellbeing
- To reduce the level and impact of poverty on the life chances of children and young people in the borough
- To deliver the expanded 'Families First' programme, achieving significant and sustained progress for our most troubled families
- To strengthen our universal offer, making it accessible to vulnerable groups
- To ensure children and young people are engaged and helped to access opportunities that will enable them to reach their full potential

Crime/anti-social behaviour

Indicators

- Adult or youth proven offence with disposal in the previous six months
- Any adults identified at the Violence Multi Agency Panel (VMAP) with parenting responsibilities in previous six months
- Any family members with known gang affiliations or referrals to youth violence panel in the last six months
- Adult coming out of prison with parenting responsibility in the last six months
- Recorded ASB by family members in the last six months

Outcomes

Outcomes	Time	Data sources
No family members become a first time entrant in to the criminal justice system	Six months	Youth Offending Team (YOT) and Thames Valley Police (TVP)
Proven offences for adults and children reduced by 50% over six months compared to previous six months	Six months	YOT and TVP
60% reduction in ASB over six months compared to previous six months	Six months	Slough Borough Council (Flare)

Children missing out on education

Indicators

- A child with school attendance less than 90% for an average across the last three consecutive terms.
- A child who has received at least three fixed term exclusions in the last three consecutive school terms.
- A child who has been permanently excluded from school in the last three consecutive school terms
- A child who is in alternative provision or outsourced service for behavioural problems. e.g. Littledown or Haybrook
- A child missing out on education

Outcomes

Outcomes	Time	Data sources
School attendance of each child at 90% or above over three consecutive terms	Three consecutive terms	Cambridge Education
Less than three fixed term exclusions in the over three consecutive school terms	Three consecutive terms	Cambridge Education
No permanent exclusions over three consecutive school terms	Three consecutive terms	Cambridge Education
All children in the family not missing out on education	Three consecutive terms	Cambridge Education
Children attending Haybrook and Littledown achieve better than expected progress	Every half term	Haybrook and Littledown

Child in need of help

Indicators

- Any child subject to Early Help Assessment (EHA), Child In Need 9 (CIN) Plan, Child Protection (CP) plan in the previous six months
- Families where a child has been listed as missing in the previous six months
- Families where a child has been assessed at risk of Child Sexual Exploitation (CSE) in the previous six months
- Teenage pregnancy - families where a mother gave birth at the age of 19 or under, in the last 12 months

Outcomes

Outcomes	Time	Data sources
Level of need reduced for six months compared to previous six months e.g. Child Protection Plan to Child in Need Child in Need to Early Help Early Help to Universal provision	Six months	Slough Children's Services Trust (SCST)
No repeat referrals for six months after case closure	Six months	SCST
CSE risk level reduced for six months compared to previous six months	Six months	SCST (CSE/Missing Lead)
Numbers of missing person reduced by 50% compared to previous six months	Six months	SCST (CSE/Missing Lead)
A teenage pregnant mother engages with Family Nurse Partnership (FNP) for a six month period following birth of a child and achieves key outcomes identified	Six months	FNP

Worklessness or at risk of financial exclusion

Indicators

- Adult who is claiming universal credit and is subject Department of Work and Pensions (DWP) work related conditions
- A family member has significant rent arrears **and** is at risk of eviction
- Young person Is Not in Education, Employment or Training (NEET) or is about to leave school with no or few qualifications and no planned education, training or employment

Outcomes	Time	Data sources
Adult on 'out of work' benefits is engaged in work related activity*	26 Weeks	DWP
Adult moved off benefits and into continuous employment	Job Seekers: 26 Weeks Others:13 Weeks	DWP
An income and debt re-payment plan is in place and implemented and there is no escalation in sanctions	6 months	Lead professional

**An adult or over 16 (NEET) makes job ready progress to work; enrolled in higher or further education or apprenticeship, or formal volunteering or work experience or a programme or course which removes a barrier to work for the individual or young person is engaged in training, work or work related activity*

Domestic violence/abuse

Indicators

- A domestic violence/abuse (DV) report with a child present or committed by an adult with parenting responsibilities in last six months
- Young person or adult in the family is known to local services has experienced, is currently experiencing or is at risk of experiencing domestic violence/abuse

Outcomes

Outcomes	Time	Data sources
Significant improvement on DV measuring tool such as Barnardos risk Matrix or CAADA DASH	Six months	Lead professional
A 50% reduction in domestic violence/abuse reports	Six months	TVP and SCST

Health

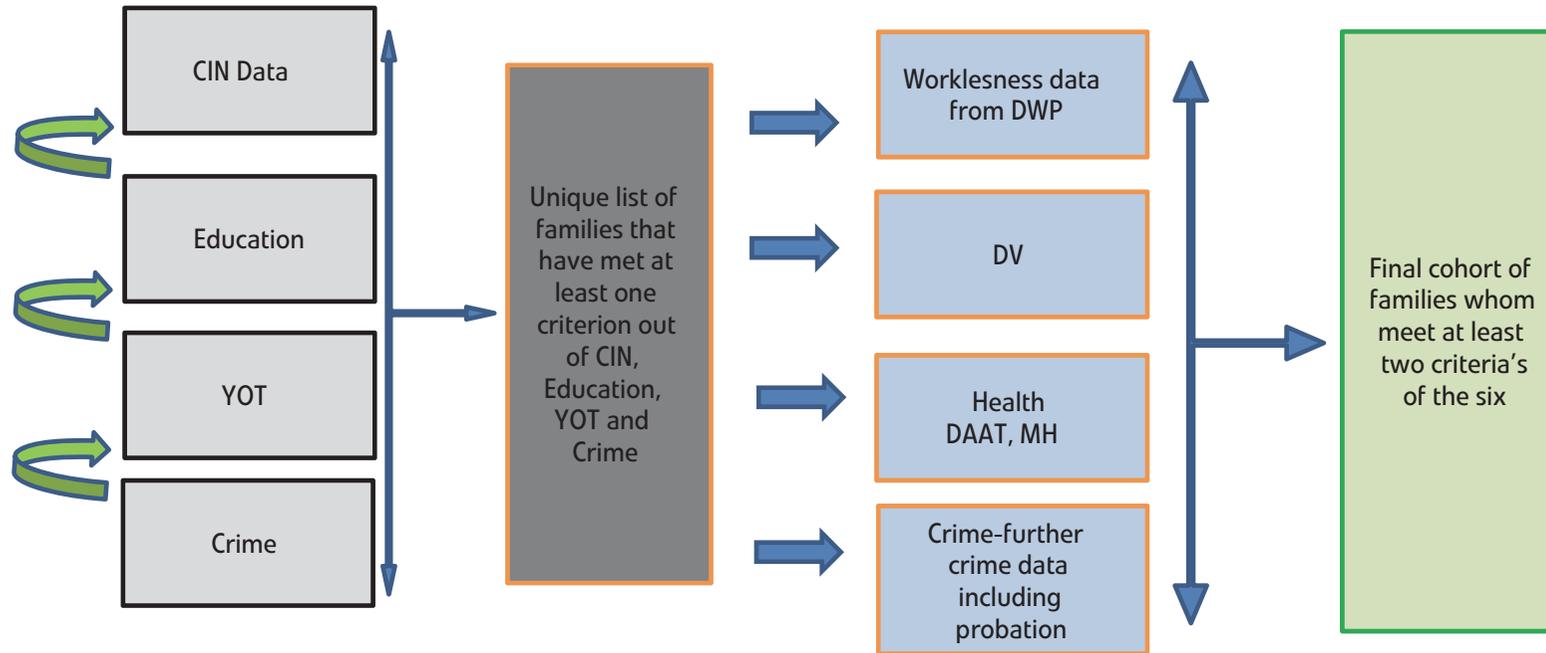
Indicators

- Any member of the family with a drug or alcohol problem
- Adults with parenting responsibilities or children who are nominated by health professionals as having any mental and physical health problems that may include unhealthy behaviours, resulting in problems such as poor dental hygiene and obesity

Outcomes

Outcomes	Time	Data sources
Family member reduces intake and harm in use of drugs or alcohol over six months and/or successful completion of treatment programme.	Six months	Drug and Alcohol team
Parent takes responsibility for managing their family's health demonstrated by using all or some of the following measures when applicable at point of case closure: <ul style="list-style-type: none"> • A care plan or self-care strategy in place where there wasn't one before • All children in the household have received age appropriate vaccinations, by the end of intervention. • Take up of dentist services (registration with a dentist, with a check-up for each child or adult in the) by end of intervention. 	Within six months or by end of intervention	Lead professional

Data processing map



Stage 1: collect data on:

- CIN from ICS,EH
- Education from
- YOT from
- Crime from

Stage 2: Cross reference CIN, Education, YOT and Crime data against each other to create a unique list

Stage 3: match/send out our unique list from stage 2 to:

- DWP via ADSM transmission
- Health
- DV
- Crime

Stage 4: Cross reference DWP, DV, Health and Crime data against our unique list obtained at stage 2

Stage 5: transmit the final cohort identifying key agencies that are working with them and ensure and Family Assessment is complete that matches the Outcome plan

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